

Information Meeting Materials for the Fiscal Year Ended March 31, 2020

May 12, 2020



TIS Inc.

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Fiscal 2020 Financial Highlights

Fiscal 2021 Performance Forecast

Return to Shareholders

Progress on Medium-Term Management Plan (2018-2020)

Reference Materials

All statements described in these materials are based on information available to management regarding the TIS INTEC Group—that is, TIS and the subsidiaries under its umbrella—as of the presentation date and certain assumptions deemed reasonable at this time. No intent is implied of promise by the Company to achieve such forward-looking statements. Indeed, various factors may cause future results to be substantially different from the assumptions presented in these materials.

- Amounts for each three-month quarter are calculated by subtracting data for the respective period from the cumulative total.
- Segment sales include intersegment sales.
- Paralleling a shift—from Industrial IT Business to Financial IT Business—in know-how used in services provided to specific clients, transactions with such clients have been booked under Industrial IT Business up to fiscal 2019 and Financial IT Business from fiscal 2020 onward.
- Fiscal 2020 targets are the revised numbers as of November 1, 2019.
- The Company carried out a three-for-one common stock split on April 1, 2020. The impact of said stock split is reflected in "Net income per share" and "Dividends per share" presented for fiscal 2021.



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Fiscal 2020: Performance Highlights (YOY change)

- TIS INTEC Group
- Against greater IT investment activity, business expanded and profitability continued to improve. Sales and income were up over previous fiscal year.
- Posted all-time high business results and achieved all key performance indicators for final year of medium-term management plan a year ahead of schedule.

[Millions of yen]	Fiscal 2019	Fiscal 2020	YOY change
Net Sales	420,769	443,717	+22,947 [+5.5%]
Operating Income	38,043	44,839	+6,796 [+17.9%]
Operating Margin	9.0%	10.1%	+1.1P -
Net Income Attributable to Owners of the Parent Company	26,034	29,411	+3,376 [+13.0%]
Net Income to Net Sales Ratio	6.2%	6.6%	+0.4P -
Net Income per Share (Yen)	307.83	350.35	+42.52 [+13.8%]
ROE	11.5%	12.5%	+1.0P —

Extraordinary income : ¥10,696 million (YOY change -¥8,355 million) Extraordinary loss : ¥12,128 million (YOY change -¥6,748 million)

Fiscal 2020: Performance Highlights (Compared with estimate)

• Exceeded upwardly revised target announced when first-half results were disclosed on November 1, 2019.

[Millions of yen]	Fiscal 2020 Estimate	Fiscal 2020 Actual	Compared with	estimate
Net Sales	436,000	443,717	+7,717	[+1.8%]
Operating Income	42,000	44,839	+2,839	[+6.8%]
Operating Margin	9.6%	10.1%	+0.5P	_
Net Income Attributable to Owners of the Parent Company	28,800	29,411	+611	[+2.1%]
Net Income to Net Sales Ratio	6.6%	6.6%	±0.0P	_
Net Income per Share (Yen)	343.13	350.35	+7.22	[+2.1%]
ROE	12.1%*	12.5%	+0.4P	_

*ROE for fiscal 2020 is a calculated value

Fiscal 2020: Sales and Income for Key Business Segments (YOY change)



[Mi	illions of yen]	Fiscal 2019	Fiscal 2020	YOY cha	nge
	Net Sales	117,617	125,518	+7,900	[+6.7%]
Service IT Business	Operating Income	8,519	8,198	-320	[-3.8%]
	Operating margin	7.2%	6.5%	-0.7P	_
	Net Sales	36,231	33,699	-2,531	[-7.0%]
BPO	Operating Income	1,843	2,622	+778	[+42.2%]
	Operating margin	5.1%	7.8%	+2.7P	_
	Net Sales	106,436	114,472	+8,036	[+7.6%]
Financial IT Business	Operating Income	12,797	14,936	+2,138	[+16.7%]
	Operating margin	12.0%	13.0%	+1.0P	_
	Net Sales	189,595	202,701	+13,106	[+6.9%]
Industrial IT Business	Operating Income	14,777	19,159	+4,381	[+29.7%]
24311633	Operating margin	7.8%	9.5%	+1.7P	_

- Service IT Business: Payment services expanded, boosting sales, but higher prior investment expenses and the booking of one-time losses led to lower income.

- **BPO:** Sale of subsidiaries undertaken in previous fiscal year had major negative impact on segment sales but profitability continued to improve, driving income higher.

- **Financial IT Business:** Recorded higher sales and income thanks to wider IT investment trends by core clients, which absorbed reactionary drop in demand for large system development projects.
- Industrial IT Business: Sales and income up, largely reflecting more IT investment across wide range of industries, including core clients in energy- and manufacturing-based industries.

Fiscal 2020: Sales and Income for Key Business Segments (Compared with estimate)



[Mi	illions of yen]	Fiscal 2020 Estimate	Fiscal 2020 Actual	Compared wit	h estimate
	Net Sales	122,900	125,518	+2,618	[+2.1%]
Service IT Business	Operating Income	7,900	8,198	+298	[+3.8%]
	Operating margin	6.4%	6.5%	+0.1P	_
	Net Sales	32,400	33,699	+1,299	[+4.0%]
BPO	Operating Income	2,100	2,622	+522	[+24.9%]
	Operating margin	6.5%	7.8%	+1.3P	_
	Net Sales	109,800	114,472	+4,672	[+4.3%]
Financial IT Business	Operating Income	13,900	14,936	+1,036	[+7.5%]
	Operating margin	12.7%	13.0%	+0.3P	-
	Net Sales	199,800	202,701	+2,901	[+1.5%]
Industrial IT Business	Operating Income	18,100	19,159	+1,059	[+5.9%]
Dasiness	Operating margin	9.1%	9.5%	+0.4P	_

- Service IT Business: Exceeded target reset in first half, owing to greater demand for payment services.

- BPO: Efforts to improve profitability fueled significantly higher operating income margin. Met targets.

- Financial IT Business: Met target, mainly due to trend toward greater IT investment by core clients.

- Industrial IT Business: Met target, thanks to greater IT investment across wide range of industries, including core clients in manufacturing industry.

Fiscal 2020: Operating Income Analysis, Increase/Decrease Reasons (YOY change)





Prior investment costs incurred in promoting structural transformation: Up ¥1.7 billion (YOY)

- \checkmark Software investment to create new services
- \checkmark Investment in human resources to fuel structural transformation
- ✓ Investment in R&D to acquire advanced technologies

Costs related to

Brand-related costs incurred to ensure quick recognition in market: Up ¥0.5 billion (YOY)

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Fiscal 2020: Operating Income Analysis, Increase/Decrease Reasons (Compared with estimate)







Prior investment costs incurred in promoting structural transformation: Down ¥ 0.8 billion (Compared with estimate)

- ✓ Software investment to create new services
- \checkmark Investment in human resources to fuel structural transformation
- ✓ Investment in R&D to acquire advanced technologies

Costs related to

Brand-related costs incurred to ensure quick recognition in market: As planned (YOY up ¥0.5 billion)

Reference: Fiscal 2020 Fourth Quarter (January-March) Sales and Income for Key Business Segments



[Mi	llions of yen]	4th Quarter of Fiscal 2019	4th Quarter of Fiscal 2020	YOY ch	ange
Net Sales		117,808	124,707	+6,899	[5.9%]
Operating In	come	13,020	14,736	+1,715	[+13.2%]
Operating M	argin	11.1%	11.8%	+0.7P	_
	Attributable to le Parent Company	9,054	8,974	-79	[-0.9%]
Net Income	to Net Sales Ratio	7.7%	7.2%	-0.5P	_
Key Busines	s Segments				
	Net Sales	33,470	35,617	+2,146	[+6.4%]
Service IT Business	Operating Income	3,260	3,086	-173	[-5.3%]
	Operating Margin	9.7%	8.7%	+1.0P	_
	Net Sales	8,495	9,080	+585	[+6.9%]
BPO	Operating Income	489	855	+365	[+74.7%]
	Operating Margin	5.8%	9.4%	+3.6P	_
	Net Sales	28,482	32,509	+4,027	[+14.1%]
Financial IT Business	Operating Income	3,808	4,426	+618	[+16.2%]
Dusiness	Operating Margin	13.4%	13.6%	+0.2P	_
	Net Sales	56,124	58,194	+2,069	[+3.7%]
Industrial IT Business	Operating Income	5,551	6,558	+1,007	[+18.1%]
	Operating Margin	9.9%	11.3%	+1.4P	_

Reference: Fiscal 2020 Fourth Quarter (January-March) Operating Income Analysis, Increase/Decrease Reasons



[Billions of yen]



Prior investment costs incurred in promoting structural transformation: Up ¥0.31 billion (YOY)

- ✓ Software investment to create new services
- \checkmark Investment in human resources to fuel structural transformation
- Investment in R&D to acquire advanced technologies

Costs related to

Brand-related costs incurred to ensure quick recognition in market: Up ¥0.42 billion (YOY)

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Fiscal 2020 : Sales by Client Sector

TIS TIS INTEC Group

- Favorable progress, with higher revenue in nearly all client sectors.
- Drop in sales to clients in assembly-based manufacturing sector due to the impact of specific projects.



Fiscal 2020 : Order Status (Software Development)

- TIS INTEC Group
- Order conditions favorable. Maintained year-on-year increase in order backlog at the end of the fourth quarter as well.
- Service IT, hinging on payment services, and Financial IT, driven by demand from core clients, enjoyed good order activity, but Industrial IT saw sluggish demand from small and medium-sized companies.

[Millions of yen]	Fiscal 2019	Fiscal 2020	YOY change
Orders received during fiscal year	238,298	246,330	+8,032 [+3.4%]
Service IT Business	47,513	53,741	+6,228 [+13.1%]
Financial IT Business	69,173	73,249	+4,076 [+5.9%]
Industrial IT Business	121,610	119,339	-2,271 [-1.9%]
Order backlog at year-end	75,549	79,277	+3,727 [+4.9%]
Service IT Business	13,746	15,309	+1,563 [+11.4%]
Financial IT Business	24,572	28,400	+3,827 [+15.6%]
Industrial IT Business	37,230	35,566	-1,663 [-4.5%]

Reference: Fourth Quarter Performance Comparison

[Millions of yen]	4 th Quarter of fiscal 2019	4 th Quarter of fiscal 2020	YOY change
Orders received during fiscal year	71,057	71,321	+264 [+0.4%]
Service IT Business	12,630	12,321	-308 [-2.4%]
Financial IT Business	23,411	25,452	+2,041 [+8.7%]
Industrial IT Business	35,014	33,547	-1,466 [-4.2%]



• Favorable changes in orders received during the fiscal year and in order backlog, substantiated by yearon-year increases. The decrease in BPO orders received reflects the sale of subsidiaries, and the decrease in Industrial IT order backlog reflects sluggish demand from small and medium-sized companies.

[Millions of yen]	Fiscal 2019	Fiscal 2020	YOY change	2
Orders received during fiscal year	427,210	439,748	+12,538	[+2.9%]
Service IT Business	107,344	111,929	+4,584	[+4.3%]
BPO	33,134	30,688	-2,446	[-7.4%]
Financial IT Business	108,494	117,015	+8,520	[+7.9%]
Industrial IT Business	178,236	180,116	+1,880	[+1.1%]
Order backlog at year-end	132,935	133,121	+185	[+0.1%]
Service IT Business	33,883	34,434	+551	[+1.6%]
Financial IT Business	41,645	44,456	+2,810	[+6.7%]
Industrial IT Business	57,407	54,230	-3,176	[-5.5%]

Thoughts on order information related to system operation and others

- Implement reversal for contracts (including system operation contracts), regardless of duration, at end of second and fourth quarters, respectively. Anticipated net sales for the next six-month period are deemed order volume for the fiscal year and booked at the end of the fiscal year. Same value booked for order backlog.
- →Order volume not booked at end of first or third quarters due to reversal of contracts, so both order volume and order backlog will be lower compared with levels at end of second and fourth quarters
- BPO orders are transaction-based, so order backlog is considered to be zero.

Fiscal 2020: Balance Sheets and Cash Flow Status



• Emphasized robust growth investment, hinging on overseas business strategy, but all continued to shrink assets, including cross-shareholdings and real estate. Maintained sound financial health, including an improvement in capital ratio to 63.3%.





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Understanding the External Environment

 Path ahead uncertain due to impact from COVID-19 (illness caused by novel coronavirus) pandemic. In short-term, clients likely to adopt tougher positions, including reduced IT investment, as economy stalls and corporate performances deteriorate.

Service IT Business

- Even amid sudden changes in business environment, demand for digital transformation and trend toward cashless society should remain firm. Sustained conditions in payment market, supported by increase in e-commerce transactions and government assistance. Payment methods diversifying but challenges exist for clients due to heightened competition and sharp decrease in inbound demand.
- Social landscape marked by major evolving need for certain companies to provide cloud-based access. Growth in security market accelerating, prompting wider demand.
- In ERP, despite rebuild demand to support migration to S/4HANA before SAP's 2025 end-of-service deadline on the existing platform, high possibility that timing for mission-critical upgrades will be postponed, especially in manufacturing industry.

BPO

- Continuing growth in demand for BPO services that help companies improve operations on an administrative level.
- Even greater need for digital innovation due to prolonged labor shortage and changes in workstyle, including the location-free approach.

Financial IT Business

- ✓ Demand solid for businesses that support key social infrastructure, such as payments.
- IT investment to sharpen competitive edge, paralleling changes in payment structure, will continue to grow but must watch timing.

Industrial IT Business

- Deteriorating business results and pressure on investment budgets, regardless of industry, will be unavoidable due to sudden changes in business environment. Biggest impact will be felt in manufacturing industry and small and mediumsized companies.
- Expect changes in social structure to be drivers of demand creation, especially in public sector and medicine.

Trend toward long-term IT investment is unlikely to change, and demand for the necessary services should accelerate once COVID-19 pandemic has been stamped out.















Assumptions in Fiscal 2021 Performance Forecast

- Currently, not possible to realistically predict when COVID-19 will be stamped out, making it difficult to estimate business results.
- Performance forecast for fiscal 2021 will be calculated on assumption of reduced impact from COVID-19 pandemic from second quarter, with economic activity gradually recovering, so that TIS INTEC Group's business environment normalizes from third quarter.
- Possibility that performance forecast will change, based on actual status of COVID-19 pandemic.

Status of TIS INTEC Group's Business Activities

• Currently, impact of COVID-19 pandemic already affecting some marketing activities, such as presentations to new clients. Going forward, business environment likely to remain particularly challenging until second quarter, reflecting possibility of impact on order status.

Business continuity efforts in response to COVID-19 pandemic

• TIS INTEC Group taking various approaches, premised upon good balance of efforts to uphold mission to support key social infrastructures and efforts to ensure safety of employees.

 Priority measure allowing work from home Wider scope of work under work-from-home measure 	 TIS employees work from home, in principle, and if that is just not possible, then Company encourages staggered office hours. Clients have been advised of Company policy, and on-site work at client offices has been modified as much as possible.
- Employees at data centers	 Each data center decides on essential workers needed to maintain operations and ensures means for these employees to commute to assigned offices, so operations continue as normal Thorough approach to prevent infection among staff (everyone wears a mask, temperature checked, surfaces regularly disinfected)
- Provide masks, sanitizing spray and other protection	 Distribute equipment to employees who have no choice but to go to the office because the work they do supports social infrastructure so that the work environment is safe and affords peace of mind.



- COVID-19 pandemic likely to affect business results through second quarter, leading to lower sales and income year-on-year.
- Will maintain management policy on profitability emphasis and hold operating income margin to 10%

[Millions of yen]	Fiscal 2020 Actual	Fiscal 2021 Estimate	YOY change
Net Sales	443,717	440,000	-3,717 [-0.8%]
Operating Income	44,839	44,000	-839 [-1.9%]
Operating Margin	10.1%	10.0%	-0.1P —
Net Income Attributable to Owners of the Parent Company	29,411	29,500	+89 [+0.3%]
Net Income to Net Sales Ratio	6.6%	6.7%	+0.1P –
Net Income per Share (Yen)	116.78	117.95	+1.17 [+1.0%]
ROE	12.5%	11.8%	-0.7P —

* The Company executed a stock split, with each share of common stock split into three shares, effective April 1, 2020. Earnings per share for fiscal 2020 is presented using the number of shares after the stock split.

* ROE for fiscal 2021 is a calculated value.

Fiscal 2021: Sales and Income for Key Business Segments [Forecast]



[M	illions of yen]	Fiscal 2020 Actual	Fiscal 2021 Estimate	YOY cha	ange
	Net Sales	125,518	131,500	+5,982	[+4.8%]
Service IT Business	Operating Income	8,198	8,500	+302	[+3.7%]
	Operating Margin	6.5%	6.5%	±0.0P	_
	Net Sales	33,699	33,500	-199	[-0.6%]
BPO	Operating Income	2,622	2,600	-22	[-0.8%]
	Operating Margin	7.8%	7.8%	±0.0P	—
	Net Sales	114,472	115,000	+528	[+0.5%]
Financial IT Business	Operating Income	14,936	15,300	+364	[+2.4%]
	Operating Margin	13.0%	13.3%	+0.3P	_
	Net Sales	202,701	194,000	-8,701	[-4.3%]
Industrial IT Business	Operating Income	19,159	17,900	-1,259	[-6.6%]
Dasiness	Operating Margin	9.5%	9.2%	-0.3P	—

- Service IT Business: Anticipate higher sales and income year on year as clients' investment in IT, such as payment services and the cloud, generates demand that offsets negative factor involved in bringing new companies into Group as consolidated subsidiaries.

- **BPO:** New orders may be impacted by prevailing challenges, but changes in the business environment will probably have only minimal overall impact. Nevertheless, expecting slightly lower sales and operating income.

- **Financial IT Business:** Will capture IT investment demand from core clients, emphasize value-added services and improve productivity, which should underpin higher sales and income.

- Industrial IT Business: Anticipate negative effect from reduced IT investment by clients in manufacturing sector and small and medium-sized companies, causing drop in sales and income.

* In fiscal 2019, transactions for certain clients in the finance industry were booked under Financial IT Business, but due to a shift away from business based on specialized service know-how for the finance industry in favor of knowledge-intensive business using a universal format or template of sector-related know-how accumulated in providing services to these clients, associated transactions in fiscal 2020 were instead booked under Service IT Business.

Fiscal 2021: Operating Income Analysis, Increase/Decrease Reasons [Forecast]



- Expect to maintain year-on-year par on a performance basis excluding such factors as the impact of newly consolidated subsidiaries.
- Will maintain investment that contributes to future growth, while promoting enhanced cost-control, which includes sustained approaches to boost productivity and the results of "G20" project to elevate head office functions.



Anticipated prior investment costs for promoting structural transformation: Up ¥1.1 billion (YOY)

- \checkmark Software investment to create new services
- \checkmark Investment in human resources to fuel structural transformation
- ✓ Investment in R&D to acquire advanced technologies

Costs related to

Anticipated brand-related costs incurred to ensure quick recognition in market: Up ¥0.5 billion (YOY)



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Medium-Term Management Plan (2018-2020): Basic Policy on Return to Shareholders





Seek more appropriate capital composition and enhanced capital efficiency, with efforts to promote growth investment, maintain financial health and strengthen return to shareholders—all in the right balance.



Promote growth investment

 Pursue growth investment activity, such as prior investment and M&As, more robustly. Envision maximum ¥80 billion in investments over three years. Seek 50% contribution from strategic domains and operating margin of 10% through structural transformation.

Maintain financial health

• Keeping in mind goal to maintain A rating, ensure equity ratio above 50% and allow debt-to-equity ratio around 0.5 times.

Strengthen return to shareholders

- Raise total return ratio yardstick to 40%, from 35%, and then aim for payout ratio of 30% by fiscal 2021 through stable dividend growth.
- Set upper limit on treasury stock holdings to 5% of total number of issued shares, with excess of this amount cancelled.



- Year-end dividend increase, reflecting good business results (two consecutive years). Total return ratio at 39.8%.
- Will maintain effective dividend increase in fiscal 2021 as well, working toward payout ratio of 30%.

	Fiscal 2020	Fiscal 2021
Annual dividend per share	Before 1-for-3 stock split ¥90	After 1-for-3 stock split ¥35
·	[Compared with estimate: +¥10]	[YOY change: +¥5]
Acquired Treasury Shares	Total ¥4,140 million	Total ¥3,030 million
Total return ratio	39.8%	40.0%
Payout ratio	25.7%	29.7%



*Upper limit of treasury stock buyback announced May 12, 2020



* Total return ratio: Total amount of dividends and treasury stock buybacks as a percentage of net income.

* The Company executed a stock split, with each share of common stock split into three shares, effective April 1, 2020 (the effective date). Actual results achieved prior to fiscal 2020 have been converted retroactively to reflect the stock split.



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Transformation to 2020

- Achieving structural transformation as a corporate family and taking the lead in finding solutions to social issues-





Basic Policy/Key Performance Indicators





• All KPI for final year of medium-term management plan — fiscal 2021 — achieved, a year ahead of schedule, reflecting groupwide business acceleration.



Activities under Medium-Term Management Plan Overview of Fiscal 2020



Fiscal 2020 Group Management Direction		Looking Back on Fiscal 2020	
 Robust prior investment to fuel business expansion and structural transformation ➢ Selectively invest in growth fields and areas of expertise to turn service-style businesses into growth engines 	\bigtriangleup	 Strategic domain ratio surpasses medium-term management plan target of 50% ahead of schedule. Driven by demand for payment settlement solutions, Service IT Business achieved higher sales but posted lower operating income. Qualitative transformation required to achieve medium-term targets, including improvement in profitability on service- type businesses. 	
 Promote measures and review business portfolio with view toward higher profitability ➢ Concentrate on forte fields and key client businesses, 		Gross profit margin improved to 23.9% (YOY change, +1.4%), reflecting enhancement upgrades and efforts to reinforce order profitability.	
eliminate unprofitable projects, emphasize order profitability and thoroughly implement enhancement reforms		 Development loss ratio held to 0.6%, staying within full-year target level (0.8%) Implemented review of Group strategy for platform business, including cloud, security, data center and network operations. 	
Promote growth strategy aimed at becoming a top- class IT group in ASEAN region		Reinforced ties with existing targets of capital participations and further fortified overseas business platform by bringing several	
Expand business domains and pursue strategic investments through cooperation built over time with overseas partners in line with global strategy	0	 influential partners under the Group umbrella and by forming n capital and business alliances. > Utilized composite capabilities derived from alliances in joint expansion of platform services. 	
Boost motivation and take human resource management to higher level		Formulated Diversity and Inclusion Policy and promoted various	
Strive to create framework and corporate culture in which employees—the driving force behind the Group's growth—can thrive, and steadily realize measures described in personnel manifesto	0	 measures designed to enable employees to achieve self-fulfillment Began groupwide initiative to constantly upgrade the skills of personnel who will drive business growth. TIS included in "New Diversity Management Selection 100" by Ministry of Economy, Trade and Industry. 	
Realize enhanced management practices and higher efficiency		Began implementing common systems and shared development within Group under project to elevate head office functions.	
Instill widespread awareness of unified, groupwide management, based on OUR PHILOSOPHY, promote "G20" project to elevate head office functions, and kick off new system "GAIA"	\bigcirc	 Brand recognition dramatically improved, hitting 32% (up 13% YON through strategic brand investment. Finished selling off real estate in and around Metropolitan Tokyo a Group office relocated and centralized. 	





Motivate employees and invest in richly diverse human resources who will drive growth in services and fuel demand for digital transformation

Create framework that raises convertibility of value with diverse human resources — the driving force behind the Group's growth — and invest in human resources who will fuel the trend in digital transformation

Activities under Medium-Term Management Plan (Topics) 1. Structural Transformation Strategy (1)



- Marked favorable progress, particularly with expansion in demand for existing Strategic Partnership Business (SPB) and IT Offering Service (IOS), and reached target set for final year of medium-term management plan a year ahead of schedule.
- Looking to achieve Group Vision 2026, realized structural transformation toward higher-earningpotential, stock-style services in strategic domains and accelerate shift with a sense of speed.



Strategic domains: Four business areas forming core activities of TIS INTEC Group by 2026. Go to page 44 for details on each strategic domain.

Activities under Medium-Term Management Plan (Topics) 1. Structural Transformation Strategy (2)

- TIS TIS INTEC Group
- Working to turn service-style business at core of IT Offering Service into growth engine and steadily develop business by expanding accumulated strengths, taking a robust approach to investment and actively pursuing open innovation.
- Going forward, selectively invest in areas of keen interest while focusing on further business expansion and enhanced profitability.



Anticipated Core Composition of Net Sales

[Billions of yen]	Fiscal 2018 Actual	Fiscal 2019 Actual	Fiscal 2020 Actual	Fiscal 2021 Estimate	Status/Forecast
Payment	10.0	15.0	22.5	28.5	Continue to emphasize payment settlement solutions.
ERP	28.0	28.0	27.0	25.0	Risk of extended discussion on upgrade projects, with possible drop in sales.
DC/Cloud/ NW	42.0	42.0	43.0	44.0	Cloud attracting interest but existing data center business shrinking. Will capture cloud and security demand to boost sales.

* In fiscal 2019, transactions for certain clients in the finance industry were booked under Financial IT Business, but due to a shift away from business based on specialized service know-how for the finance industry in favor of knowledge-intensive business using a universal format or template of sector-related know-how accumulated in providing services to these clients, associated transactions in fiscal 2020 were instead booked under Service IT Business.

Activities under Medium-Term Management Plan (Topics) 2. Payment Services Strategy



• Sales related to payment services reached ¥22.5 billion in fiscal 2020. Market changes, fueled by such trends as increasingly cashless transactions, have created a favorable demand situation that supports expansion of service-style business underpinned by the total-brand payment solution PAYCIERGE.





Fiscal 2020

Progress in Fiscal 2020

Digital account services (CreditSaaS, DebitSaaS, PrepaidSaaS)

- Emphasis on building platforms to provide credit SaaS. Projects with first corporate users moving smoothly ahead and being extended.
- With growing consumer need for non-cash settlement options and wider use of e-commerce, client base for debit SaaS and prepaid SaaS is expanding at a good rate. Transactions also increasing.

Digital wallet services

- Provided support for MUFG Wallet and TOYOTA Wallet, and accelerated business development.
- Turned U.S.-based Sequent into consolidated subsidiary to gain faster access to token requester technology

Other services

- QR gateway services saw steady increase in number of money access points in Japan and overseas as well as number of merchants accepting QR codes
- Steady progress on verification tests for MaaS and Super City platforms. Planning for further development.

Anticipating era of change prompted by swift advances in technology and wider embrace of digitization, and will bring new value and innovation to society through payment solutions

Fiscal 2019

Activities under Medium-Term Management Plan (Topics) 3. Overseas Business Strategy (1)



 Seek to be top-class IT group in ASEAN region, expand business domains and pursue strategic investment. Welcoming several strong partners to Group and take big steps to enhance global operations.

Activities in Fiscal 2020

May 2019

October 2019

Increased stake in PT Anabatic Technologies Tbk

Raised equity stake to enable greater management support for company and deepen level of business collaboration. Also sent corporate auditor to company.

February 2020

Capital and business alliance with Grab Holdings Inc.

Boost service capabilities and brand power through joint efforts in financial and payment services sectors with top super-app provider in ASEAN region as IT strategy partner.

March 2020

Decided to acquire shares to turn MFEC Public Company Limited into subsidiary

Use change to subsidiary status to accelerate business restructuring at MFEC and expand scale of Group's overseas operations.

Capital and business alliance with SQREEM Technologies PTE. LTD.

Jointly promote services anticipating true market needs through activities with this company, which has Al technology and massive data collection specific to human behavior.

Turned Sequent Software Inc. into subsidiary

Gain access tokenization technology, accelerate expansion of digital wallet services and promote IoT settlement solutions.

Turned Shanghai CardInfoLink Data Service Co., Ltd. (CardInfoLink) into affiliate accounted for by equity method

Enhance mobile settlement networks at home and abroad and pursue joint planning and development of new FinTech services.

Steadily reinforce business base in ASEAN region — area of highest priority — to **achieve dramatic expansion in our overseas business**,

which will leverage cutting-edge services matched to local needs for enormous client base

Activities under Medium-Term Management Plan (Topics) 3. Overseas Business Strategy (2)



- Formed capital and business alliance with Grab Holdings Inc. in February 2020. Investment of US\$150 million (about ¥16.5 billion).
- Looking to be IT strategic partner through joint efforts in financial and payment services areas in ASEAN region.



- financial services)
- Number of provided app downloads: More than 185 million
- User access points: Merchants, such as restaurants, and more than nine million drivers

- Cutting-edge technological know-how
- Growing network through capital and business alliances with influential local vendors in ASEAN region, including Anabatic (Indonesia) and MFEC (Thailand)
- Ensure stable infrastructure for digital payments, a method that is becoming more popular in Southeast Asia
- Jointly promote development of new payment solution technology

Advance toward greater availability of optimum payment solutions in global market

Activities under Medium-Term Management Plan (Topics) 3. Overseas Business Strategy (3)





Work toward joint development of platform services, utilizing composite strengths derived through alliances

Activities under Medium-Term Management Plan (Topics) 4. Strategies for Enhanced Management Practices and Improved Efficiency: Stronger corporate brand



- Various measures to boost recognition, including a television commercial Group's first delivered a certain degree of success.
- Going forward, measures will be put in place to make TIS INTEC Group the choice of all stakeholders and to raise brand profile



Knowledge of TV commercial (Among business people) 46%

 $\frac{\text{Group recognition}}{(\text{Among business people})}$ $Up 13_{\text{percentage points}}$ $(19\% \rightarrow 32\%)$

IT industry new graduate job seekers <u>Company ranking by popularity</u> Overall: No.15 \rightarrow NO.13 Science-based: No.16 \rightarrow NO.9

To capitalize on more business opportunities, improve recruiting power and elicit greater pride in working for a company under the TIS INTEC Group umbrella, TIS will make fiscal 2021 a time of intensive investment and maintain strategic brand investment

Activities under Medium-Term Management Plan (Topics) 5. Human Resources Strategies



• Promote various measures, based on newly drafted Diversity and Inclusion Policy, to understand individuals and draw on inherent skills. Steadily rolling out initiatives to support employee self-fulfillment.

Initiatives in fiscal 2020

Boost motivation through constant cycle of

- Conduct groupwide survey on job motivation and encourage activities to improve motivation
- Extend system that enables employees to continue to be active in workplace if they are willing and able, regardless of age, with introduction of system for rehiring retired employees up to age 70
- Deepen scope of performance development measures, including 1-on-1 training, career planning, wider open-recruitment and promotions, to encourage personal growth
- Create corporate culture/atmosphere and introduce peer bonus that fosters praise and recognition of outstanding efforts

Selectively develop model employees to fuel transformation of Group

• Manage pipeline to human resources who, with training, will enhance operations through leadership skills and as corporate management

Create framework and systems to achieve optimum deployment of human resources within Group

• Visualize personnel information and promote approaches shaped by TIS throughout Group

External Recognition



Accelerate efforts to boost motivation among employees through constant cycle of self-fulfillment of career/personal goals Embrace diversity and cultivate atmosphere that promotes innovation to fuel process of structural transformation

Activities under Medium-Term Management Plan (Topics) 6. Investment Strategy



- Accelerate approaches to software investment for creating new services, with more spending than initially planned over two years.
- Maintain policy on robust growth investment to support structural transformation. However, take changes in the economic environment in account and implement individual investment decisions carefully.

[Billions of Yen]	Initial Estimate (Cumulative)	Actual (Fiscal 2019 -Fiscal 2020)	Estimate (Fiscal 2021) *Rough estimate	Most Recent Estimate (Cumulative) *Rough estimate
Software investment to create new services	17.0	17.1	8.0	25.0
Investment in human resources to fuel structural transformation	8.0	4.5	2.0	6.5
Investment in R&D to acquire advanced technologies	5.0	2.7	2.0	5.0
Total	30.0	24.3	12.0	36.5
		+		
Investment to grow strategic dom (including M&A)	nains 50.0	38.0	(Will a	be determined actively investigate target is excellent project)

Notable Developments in Fiscal 2020

- Capital and business alliance with Singapore's Grab (in February 2020, about ¥16.5 billion)
- Additional equity stake in Indonesia's Anabatic, an equity method affiliate, as well as purchase of corporate bonds (in August 2018 and October 2019 for total of about ¥6.4 billion)
- Turned Chinese FinTech company CardInfoLink into equity method affiliate (March 2020, about ¥4.5 billion)
- Turned U.S.-based FinTech company Sequent into subsidiary (February 2020, about ¥1.8 billion)

Key Developments Planned for Fiscal 2021

- Purchase shares to turn Thailand's MFEC into subsidiary (scheduled for end of September 2020, about ¥1.8 billion)
- Purchase shares in new company taking over IT operations of Chiyoda Corporation subsidiary and turn that company into consolidated subsidiary (scheduled for October 2020, about ¥400 million)

Seeking Greater Improvement in Corporate Value



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Seeking to Balance Social Value and Economic Value

- The COVID-19 pandemic has significantly altered every aspect of society, changing industry structures and daily routines. Looking ahead to a new normal, we can expect rapid progress in the shift toward greater use of digital technology.
- Against this backdrop, we must reinvent ourselves as a company and a corporate group that leads the way in solutions to social issues to ensure sustainable corporate value into the future.



With digital technology driving social transformation forward, we will work to identify social issues of high priority to the TIS INTEC Group and choose pursuits in business areas that support our commitment to society



Reference: Addressing Social Issues Through Business Activities









Fiscal 2020 Financial Highlights

Fiscal 2021 Performance Forecast

Return to Shareholders

Progress on Medium-Term Management Plan (2018-2020)

Reference Materials

Structural Transformation Strategy: Desired Status and Promotion Measures (Create/Transform/Expand)



1. Strategic Partnership Business For clients at the top of their industry, we will draw on industry foresight and business knowledge that other companies cannot match—our business tools—to explore and promote business strategies with clients and underpin business basics.	3. Business Function Service We will combine industry and business knowledge accumulated within the Group and utilize advanced technologies to anticipate client needs and provide business functions as services to enhance their value chains.
<i>Desired Status</i> Building strong business partnerships to help clients expand operations by jointly exploring business strategies and identifying and solving business-related concerns	Desired Status Complementing IT Offering Service with new businesses to enhance efficiency, mainly through automation, and providing high-value-added services to clients
 Promotion Measures Help solve clients' management concerns through hypotheses and proposals Demonstrate composite strengths of Group; utilize advanced technologies and forte products Build closer client connections at each level, hinging on management class Launch joint projects with business partners 	 Promotion Measures Take on responsibility for clients' value chain and contribute to business expansion Escape from labor-intensive business through greater use of machines and automation Add business services to Group's IT Offering Service Utilize and provide access to Group's market channels
2. IT Offering Service We will combine leading-edge technologies and know-how accumulated as a corporate group to create and quickly provide IT solution services that anticipate client needs.	4. Frontier Market Creation Business We will utilize Group technology, operating know-how and customer bases to create new markets and business models matched to evolving industry and social needs and develop businesses for these markets on our own.
<i>Desired Status</i> Allowing TIS INTEC Group strengths to blossom under IT Offering Service banner; switch from labor-intensive style to non-price competition, knowledge-intensive style	<i>Desired Status</i> Creating new markets that become pillars of business for the Group
 Promotion Measures Establish schemes/systems emphasizing speed Build eco-systems in cooperation with business partners Utilize and provide access to Group's marketing channels 	 Promotion Measures Team up with clients to pursue new business opportunities Demonstrate innovation through creative alliances with business partners Encourage business creation using business ideas of individuals

Payment Services Strategy: Overview of Payment Services and TIS' Core Focus





Overseas Business Strategy: Key M&A Targets in Recent Years, Capital/Business Alliance Results



anabatic	PT Anabatic Technologies Tbk (Equity-method affiliate = 37.3% stake)	Capital and business alliance in July 2015 Increased stake in August 2018 Indonesia-listed, top-tier local IT company.
Public Company Limited	MFEC Public Company Limited (Equity-method affiliate = 24.9% stake)	Capital and business alliance in April 2014Net sales: ¥13.3 billionDecided to acquire shares toward turning company into subsidiary in March 2020Thai-listed, leading provider of enterprise IT solutions.
	I AM Consulting Co., Ltd. (Consolidated subsidiary = 99.9% stake)	Turned into consolidated subsidiary in June 2014 Net sales: ¥2.5 billion Thai-based consulting group producing total SAP-related IT solutions.
Tinhvân together we shine	TinhVan Technologies JSC. (Equity stake: 19.9%)	Capital and business alliance in June 2018 Leading IT service provider with considerable experience introducing solutions to Vietnamese government and financial institutions.
SOREEM	SQREEM Technologies PTE. LTD. (Equity stake: 6.8%)	Capital and business alliance in May 2019 A Singapore startup—the world's largest behavioral pattern data aggregator— growing very fast in fields of digital marketing and data analytics using proprietary AI technology based on massive data collection.
r 3.	R3 HoldCo LLC (Equity stake: 1.4%)	Capital and business alliance in June 2018 U.S. technology startup boasting global-caliber results and brand in blockchainrelated technology for corporate users.
CIL	Shanghai CardInfoLink Data Service Co., Ltd. (CardInfoLink) (Equity-method affiliate = 18.1% stake)	Capital and business alliance in September 2017 Equity-method affiliate in March 2020 FinTech company developing presence in China and around the world, with particular strength in payment gateway solutions and other services.
P R O M P T	PromptNow Co., Ltd. (Consolidated subsidiary = 60% stake)	Turned into consolidated subsidiary in May 2016 Leading FinTech company with multiple proprietary mobile services for financial institutions.
-O- sequent	Sequent Software Inc. (Consolidated subsidiary = 60% stake)	Capital and business alliance in May 2017, turned into consolidated subsidiary in February 2020 One of very few tokenization vendors in the world, and recognized by multiple international brands
Grab	Grab Holdings Inc.	Capital and business alliance in February 2020 Top-class super app provider in ASEAN region. Expands into one business after another across wide range of sectors, including ride-hailing services, food delivery and financial services. Boasts 185 million downloads on aggregate basis.



TIS INTEC Group Logo Underlying Concepts

The logo portrays the TIS INTEC Group as a tightly knit team, powered forward by the different sets of expertise that each member brings to the table. It features our two main corporate colors: "ocean blue" for the new challenges that we are constantly tackling, and "intelligent gray" for the solid technological foundations that underpin our business.

Brand Message "Go Beyond"

The brand tagline, "Go Beyond," embodies our constant quest into the beyond in search of new challenges. It represents our firm commitment as a group to delivering solutions that are always one step ahead, not only solving clients' problems but anticipating and meeting their own customers' needs too.