

# Financial Results for the Fiscal Year Ended March 31, 2022

May 11, 2022

TIS Inc.

### **Highlights**



## **Fiscal 2022: Financial Highlights**

- ·Higher sales and income year on year. Hit performance targets even after upward revision during fiscal year.
- •Operating income margin improved to 11.3%. Balanced higher profitability with growth investment.
- ·Significant built-up of order volume as well as backlog.

### **Fiscal 2023: Performance Forecast**

- ·Sales and income should continue to increase. Medium-term targets are in sight.
- •Seeking greater efficiency in structural transformation and efforts to leverage growth strategies, the Group shifted to a business model-based management framework. Reporting segments were restructured as a result.

### **Return to Shareholders**

- ·Year-end dividend for fiscal 2022 increased by ¥4. Achieved level in line with basic policy.
- •In fiscal 2023, TIS will complement return to shareholders, based on total return ratio yardstick of 45%, with treasury stock buyback of ¥24.5 billion as part of effort to adjust capital structure. (With annual dividend at ¥47 per share, treasury stock buyback could total ¥30 billion.)

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## **Fiscal 2022: Financial Highlights**

**Fiscal 2023: Performance Forecast** 

### **Return to Shareholders**

**Progress on Medium-Term Management Plan (2021-2023)** 

### **Reference Materials**

- All statements described in these materials are based on information available to management regarding the TIS INTEC Group—that is, TIS and the subsidiaries under its umbrella—as of the presentation date and certain assumptions deemed reasonable at this time. No intent is implied of promise by the Company to achieve such forward-looking statements. Indeed, various factors may cause future results to be substantially different from the assumptions presented in these materials.
- Amounts for each three-month quarter are calculated by subtracting data for the respective period from the cumulative total.
- Segment sales include intersegment sales.
- TIS applies "Accounting Standard for Revenue Recognition" effective from the first quarter of fiscal 2022, ended March 30, 2022.

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## **Fiscal 2022: Financial Highlights**

**Fiscal 2023: Performance Forecast** 

**Return to Shareholders** 

**Progress on Medium-Term Management Plan(2021-2023)** 

**Reference Materials** 

## **Fiscal 2022: Performance Highlights (YOY change)**



- Response to clients' IT investment needs, including digital transformation demand, as well as positive effect of M&A activity, underpinned higher sales and income.
- Net income increased significantly, buoyed by extraordinary income through the sale of subsidiary stock and a reduction in strategic shareholdings.
- ROE rose to 14.0%, reflecting improvement in profitability.

| [Millions of yen]  | Fiscal 2021 | Fiscal 2022 | YOY ch  | ange     |
|--|-------------|-------------|---------|----------|
| Net Sales  | 448,383     | 482,547     | +34,163 | [+7.6%]  |
| Operating Income   | 45,748      | 54,739      | +8,990  | [+19.7%] |
| Operating Margin   | 10.2%       | 11.3%       | +1.1P   | -        |
| Net Income Attributable to<br>Owners of the Parent Company | 27,692      | 39,462      | +11,769 | [+42.5%] |
| Net Income to Net Sales Ratio                              | 6.2%        | 8.2%        | +2.0P   | -        |
| Net Income per Share (Yen)                                 | 110.51      | 157.69      | +47.18  | [+42.7%] |
| ROE  | 10.8%       | 14.0%       | +3.2P   | -        |

 Non-operating income: ¥2,572 million (YOY change +¥560 million)

→Dividend income: ¥813 million, etc.

 Non-operating expenses: ¥1,601 million (YOY change -¥6,900 million)
 →Equity in losses of affiliates: ¥1,012 million, etc.  Extraordinary income: ¥11,293 million (YOY change +¥1,583 million)

→Gain on sales of shares of subsidiaries: ¥6,362 million Gain on sales of investment securities: ¥4,910 million, etc.

 Extraordinary loss: ¥5,521 million (YOY change +¥1,371 million)

→Loss on valuation of investment securities: ¥2,593 million, etc.



## **Fiscal 2022: Performance Highlights (Compared with estimate)**

•All figures exceeded revised estimates disclosed when first-half results were announced.

| [Millions of yen]  | Fiscal 2022<br>Estimate * | Fiscal 2022<br>Actual | Compared wit | h estimate |
|--|---------------------------|-----------------------|--------------|------------|
| Net Sales  | 480,000                   | 482,547               | +2,547       | [+0.5%]    |
| Operating Income   | 52,000                    | 54,739                | +2,739       | [+5.3%]    |
| Operating Margin   | 10.8%                     | 11.3%                 | +0.5P        | -          |
| Net Income Attributable to<br>Owners of the Parent Company | 38,000                    | 39,462                | +1,462       | [+3.8%]    |
| Net Income to Net Sales Ratio                              | 7.9%                      | 8.2%                  | +0.3P        | -          |
| Net Income per Share (Yen)                                 | 151.94                    | 157.69                | +5.75        | [+3.8%]    |
| ROE  | 13.2%                     | 14.0%                 | +0.8P        | -          |

<sup>\*</sup> Latest estimates announced by TIS, and ROE estimate for fiscal 2022 is a calculated value.

# Fiscal 2022: Sales and Income for Key Business Segments (YOY change)



| [Millions of yen]         |                  | Fiscal 2021 | Fiscal 2022 | YOY ch  | ange     |
|---------------------------|------------------|-------------|-------------|---------|----------|
|                           | Net Sales        | 136,946     | 155,104     | +18,157 | [+13.3%] |
| Service IT<br>Business    | Operating Income | 8,695       | 11,095      | +2,400  | [+27.6%] |
|                           | Operating Margin | 6.3%        | 7.2%        | +0.9P   | _        |
|                           | Net Sales        | 35,453      | 36,617      | +1,163  | [+3.3%]  |
| BPO                       | Operating Income | 3,105       | 3,453       | +347    | [+11.2%] |
|                           | Operating Margin | 8.8%        | 9.4%        | +0.6P   |          |
|                           | Net Sales        | 110,660     | 124,937     | +14,276 | [+12.9%] |
| Financial IT<br>Business  | Operating Income | 15,320      | 16,765      | +1,444  | [+9.4%]  |
|                           | Operating Margin | 13.8%       | 13.4%       | -0.4P   | -        |
| Industrial IT<br>Business | Net Sales        | 194,414     | 191,232     | -3,182  | [-1.6%]  |
|                           | Operating Income | 18,710      | 22,959      | +4,248  | [+22.7%] |
| _ 30000                   | Operating Margin | 9.6%        | 12.0%       | +2.4P   | -        |

<sup>-</sup> **Service IT Business:** Captured IT investment demand in payment and marketing segments, paralleling client embrace of digital transformation, which was complemented by successful M&A activity, leading to higher sales and income.

<sup>-</sup> **BPO:** With rising corporate outsourcing needs in such sectors as the insurance industry, demand moving in favorable direction, sending sales and income higher.

<sup>-</sup> **Financial IT Business:** Sales and income grew, driven by several factors, particularly trend toward expansion in IT investment among core clients in the credit card industry.

<sup>-</sup> **Industrial IT Business:** Lower sales, paralleling sale of subsidiary and application of accounting standard for revenue recognition, but income was up, largely due to progress on measures to improve productivity.

# Fiscal 2022: Sales and Income for Key Business Segments (Compared with estimate)



| [Millions of yen]         |                  | Fiscal 2022<br>Estimate | Fiscal 2022<br>Actual | Compared wi | th estimate |
|---------------------------|------------------|-------------------------|-----------------------|-------------|-------------|
|                           | Net Sales        | 156,000                 | 155,104               | -896        | [-0.6%]     |
| Service IT<br>Business    | Operating Income | 11,300                  | 11,095                | -205        | [-1.8%]     |
|                           | Operating Margin | 7.2%                    | 7.2%                  | +0.0P       | _           |
| ВРО                       | Net Sales        | 36,500                  | 36,617                | +117        | [+0.3%]     |
|                           | Operating Income | 3,400                   | 3,453                 | +53         | [+1.6%]     |
|                           | Operating Margin | 9.3%                    | 9.4%                  | +0.1P       | _           |
|                           | Net Sales        | 121,500                 | 124,937               | +3,437      | [+2.8%]     |
| Financial IT<br>Business  | Operating Income | 16,700                  | 16,765                | +65         | [+0.4%]     |
|                           | Operating Margin | 13.7%                   | 13.4%                 | -0.3P       | _           |
| Industrial IT<br>Business | Net Sales        | 194,500                 | 191,232               | -3,268      | [-1.7%]     |
|                           | Operating Income | 20,800                  | 22,959                | +2,159      | [+10.4%]    |
| _ 3.0                     | Operating Margin | 10.7%                   | 12.0%                 | +1.3P       | -           |

<sup>-</sup> **Service IT Business:** Saw brisk demand for payment services but sluggish demand for other services. Results also impacted by unprofitable projects. Fell short of targets.

<sup>-</sup> **BPO:** Exceeded estimates, thanks to brisk outsourcing demand, fueled by clients' emphasis on business continuity plans and acceleration of telework and decentralization of operations.

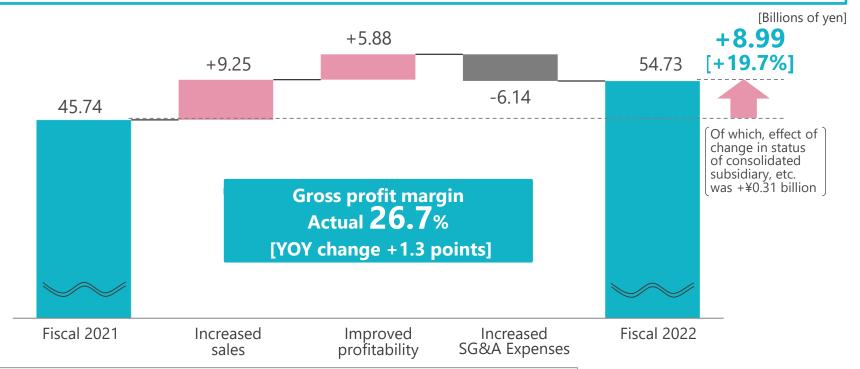
<sup>-</sup> **Financial IT Business:** Sales greatly exceeded target, driven by trend toward greater IT investment by core clients. Operating income buoyed by higher sales to reach just above target.

<sup>-</sup> **Industrial IT Business:** Sales fell short of target, owing to lackluster growth in sales. Efforts to improve profitability successful, with operating income topping estimate.

# Fiscal 2022: Operating Income Analysis, Increase/Decrease Reasons (YOY change)



•Maintained robust prior investment activity while pushing profitability higher. Gross profit margin climbed to 26.7%.



Costs related to

### Prior investment costs for promoting structural transformation: Up ¥2.18 billion (YOY change)

(Cost of sales: +¥0.80 billion, SG&A expenses: +¥1.38 billion)

- ✓ Software investment to create new services
- ✓ Investment in human resources to fuel structural transformation
- ✓ Investment in R&D to acquire advanced technologies

Cost of office reform to promote new workstyles: Up ¥2.82 billion (YOY change)

(Cost of sales: +¥0.94 billion, SG&A expenses: +¥1.87 billion)

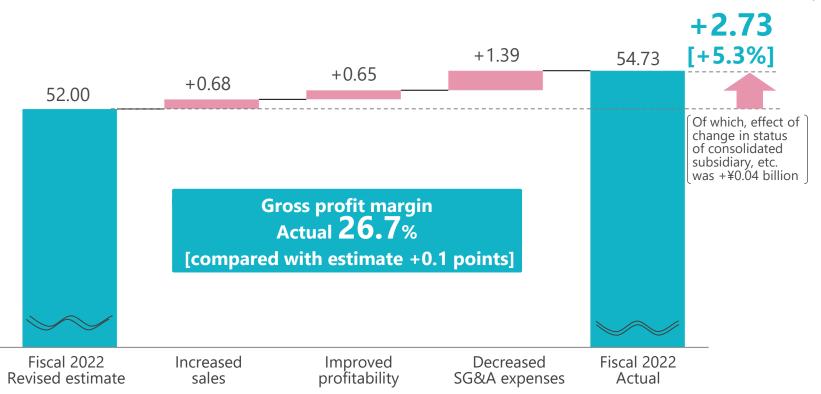
### **Changes in SG&A Expenses**

| Changes in SG&A Expenses                                    |       |
|---|-------|
| Effect of change in status of consolidated subsidiary, etc. | +1.73 |
| Office reform   | +1.87 |
| Brand-related costs   | -0.08 |
| Lower operating costs, enhanced head office functions       | -0.33 |
| Prior investment, others                                    | +2.95 |
| Total   | +6.14 |

# Fiscal 2022: Operating Income Analysis, Increase/Decrease Reasons (Compared with estimate)







Prior investment costs for promoting structural transformation: Down ¥0.31 billion (compared with estimate) (Cost of sales: -¥0.19 billion, SG&A expenses -¥0.11 billion)

- ✓ Software investment to create new services
- ✓ Investment in human resources to fuel structural transformation
- ✓ Investment in R&D to acquire advanced technologies

Costs related to

Cost of office reform to promote new workstyles:
Down ¥0.67 billion (compared with estimate)
(Cost of sales : -¥0.05 billion, SG&A expenses : -¥0.62 billion)

### Changes in SG&A Expenses

| Changes in SG&A Expenses                                    |       |
|---|-------|
| Effect of change in status of consolidated subsidiary, etc. | -0.04 |
| Office reform   | -0.62 |
| Brand-related costs   | -0.08 |
| Lower operating costs, enhanced head office functions       | -0.16 |
| Prior investment, others                                    | -0.49 |
| Total   | -1.39 |

# Reference: Fiscal 2022 Fourth Quarter (January-March) Sales and Income for Key Business Segments

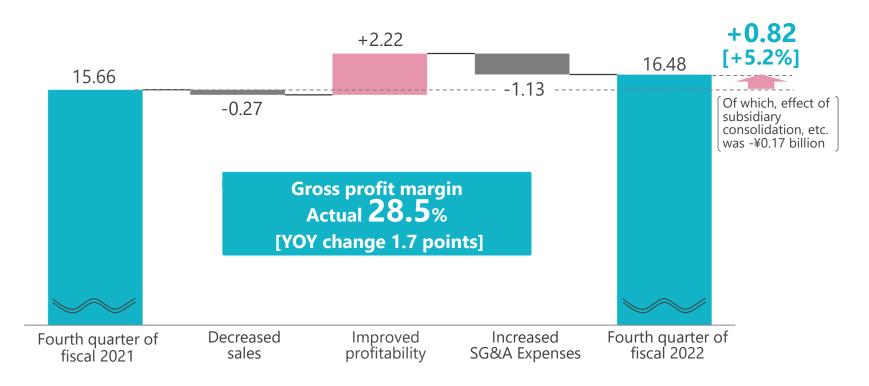


| [Millions of yen]             |                                  | Fourth Quarter of Fiscal 2021 | Fourth Quarter of Fiscal 2022 | YOY ch | ange     |
|-------------------------------|----------------------------------|-------------------------------|-------------------------------|--------|----------|
| Net Sales                     |                                  | 130,350                       | 129,414                       | -936   | [-0.7%]  |
| Operating Inc                 | ome                              | 15,660                        | 16,481                        | +821   | [+5.2%]  |
| Operating Ma                  | rgin                             | 12.0%                         | 12.7%                         | +0.7P  | -        |
| Net Income A<br>Owners of the | ttributable to<br>Parent Company | 9,570                         | 10,047                        | +477   | [+5.0%]  |
| Net Income to                 | Net Sales Ratio                  | 7.3%                          | 7.8%                          | +0.5P  | -        |
| <b>Key Business</b>           | Segments                         |                               |                               |        |          |
|                               | Net Sales                        | 43,251                        | 43,010                        | -240   | [-0.6%]  |
| Service IT<br>Business        | Operating Income                 | 3,572                         | 3,478                         | -93    | [-2.6%]  |
|                               | Operating Margin                 | 8.3%                          | 8.1%                          | -0.2P  |          |
|                               | Net Sales                        | 9,427                         | 9,379                         | -48    | [-0.5%]  |
| ВРО                           | Operating Income                 | 962                           | 965                           | +2     | [+0.3%]  |
|                               | Operating Margin                 | 10.2%                         | 10.3%                         | +0.1P  |          |
| e: :                          | Net Sales                        | 30,062                        | 32,648                        | +2,585 | [+8.6%]  |
| Financial IT<br>Business      | Operating Income                 | 4,639                         | 4,634                         | -4     | [-0.1%]  |
| Dasiness                      | Operating Margin                 | 15.4%                         | 14.2%                         | -1.2P  |          |
|                               | Net Sales                        | 56,508                        | 51,697                        | -4,811 | [-8.5%]  |
| Industrial IT<br>Business     | Operating Income                 | 6,280                         | 7,197                         | +917   | [+14.6%] |
| © 2022 TIS Inc                | Operating Margin                 | 11.1%                         | 13.9%                         | +2.8P  | -        |

# Reference: Fiscal 2022 Fourth Quarter (January-March) Operating Income Analysis, Increase/Decrease Reasons (YOY change)



[Billions of yen]



Costs related to

## Prior investment costs for promoting structural transformation: Up ¥0.44 billion (YOY change)

(Cost of sales: +¥0.13 billion, SG&A expenses: +¥0.30 billion)

- ✓ Software investment to create new services
- ✓ Investment in human resources to fuel structural transformation
- ✓ Investment in R&D to acquire advanced technologies

Cost of office reform to promote new workstyles:

Up ¥0.33 billion (YOY change)

(Cost of sales: +¥0.37 billion, SG&A expenses: -¥0.03 billion)

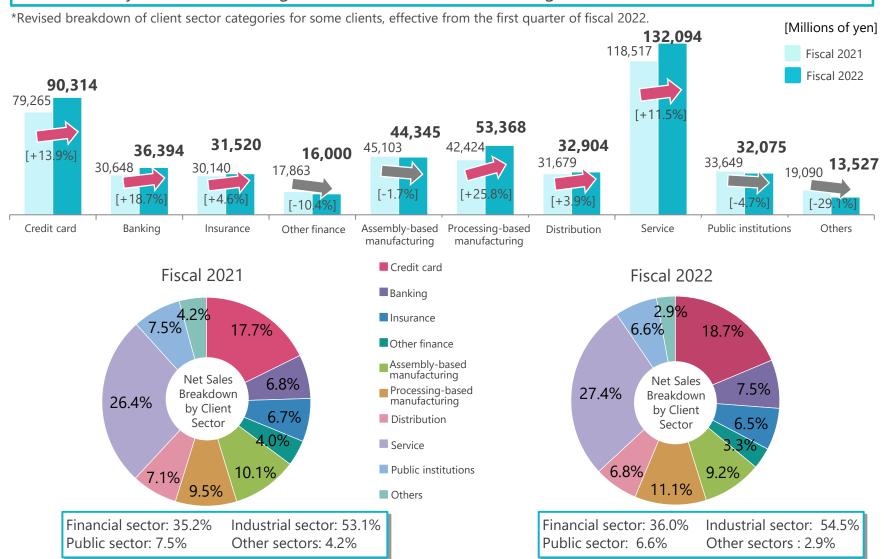
#### **Changes in SG&A Expenses**

| •   |       |
|---|-------|
| Effect of change in status of consolidated subsidiary, etc. | -0.18 |
| Office reform   | -0.03 |
| Brand-related costs   | +0.07 |
| Lower operating costs, enhanced head office functions       | -0.08 |
| Prior investment, others                                    | +1.35 |
| Total   | +1.13 |

### **Fiscal 2022: Sales by Client Sector**



•Favorable demand from clients in credit card and processing-based manufacturing sectors. Successful M&A activity contributed to higher sales from clients in banking and service sectors.







• Order volume and backlog were up year on year, driven by software development.

| [Millions of yen]                  |                        | Fiscal 2021 | Fiscal 2022 | YOY ch  | ange     |
|------------------------------------|------------------------|-------------|-------------|---------|----------|
| Orders received during fiscal year |                        | 452,284     | 493,755     | +41,470 | [+9.2%]  |
|                                    | Service IT Business    | 128,507     | 151,526     | +23,019 | [+17.9%] |
|                                    | ВРО                    | 32,702      | 34,519      | +1,817  | [+5.6%]  |
|                                    | Financial IT Business  | 113,921     | 125,419     | +11,498 | [+10.1%] |
|                                    | Industrial IT Business | 177,153     | 182,289     | +5,135  | [+2.9%]  |
| Order backle                       | og at year-end         | 147,214     | 161,453     | +14,239 | [+9.7%]  |
|                                    | Service IT Business    | 44,421      | 53,555      | +9,134  | [+20.6%] |
|                                    | Financial IT Business  | 48,114      | 49,117      | +1,003  | [+2.1%]  |
|                                    | Industrial IT Business | 54,678      | 58,780      | +4,101  | [+7.5%]  |



## **Fiscal 2022: Order Status (Software Development)**

•Against backdrop of active approach to IT investment by clients, all segments posted year-on-year increases in both order volume and order backlog.

| [/         | Millions of yen]         | Fiscal 2021 | Fiscal 2022 | YOY ch  | ange     |
|------------|--------------------------|-------------|-------------|---------|----------|
| Orders rec | eived during fiscal year | 237,323     | 271,350     | +34,027 | [+14.3%] |
|            | Service IT Business      | 55,037      | 64,248      | +9,211  | [+16.7%] |
|            | Financial IT Business    | 68,490      | 78,349      | +9,858  | [+14.4%] |
|            | Industrial IT Business   | 113,795     | 128,752     | +14,956 | [+13.1%] |
| Order back | klog at year-end         | 83,797      | 94,016      | +10,219 | [+12.2%] |
|            | Service IT Business      | 20,367      | 22,447      | +2,079  | [+10.2%] |
|            | Financial IT Business    | 28,541      | 30,559      | +2,017  | [+7.1%]  |
|            | Industrial IT Business   | 34,887      | 41,009      | +6,122  | [+17.5%] |



## **Reference: Fiscal 2022 Forth Quarter (January-March): Order Status**

### **Order Status (Total)**

| I           | [Millions of yen]          | Fourth quarter of fiscal 2021 | Fourth quarter of fiscal 2022 | YOY c   | hange    |
|-------------|----------------------------|-------------------------------|-------------------------------|---------|----------|
| Orders rece | ived during fourth quarter | 156,188                       | 167,264                       | +11,075 | [+7.1%]  |
|             | Service IT Business        | 45,595                        | 56,160                        | +10,565 | [+23.2%] |
|             | ВРО                        | 8,646                         | 8,899                         | +252    | [+2.9%]  |
|             | Financial IT Business      | 43,690                        | 45,019                        | +1,328  | [+3.0%]  |
|             | Industrial IT Business     | 58,255                        | 57,184                        | -1,070  | [-1.8%]  |

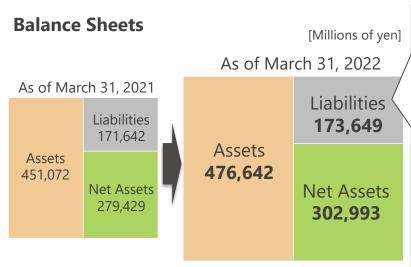
### **Order Status (Software Development)**

| [Millions of yen]                     | Fourth quarter of fiscal 2021 | Fourth quarter of fiscal 2022 | YOY    | :hange   |
|---------------------------------------|-------------------------------|-------------------------------|--------|----------|
| Orders received during fourth quarter | 75,303                        | 83,008                        | +7,705 | [+10.2%] |
| Service IT Business                   | 13,974                        | 20,774                        | +6,800 | [+48.7%] |
| Financial IT Business                 | 24,784                        | 25,010                        | +226   | [+0.9%]  |
| Industrial IT Business                | 36,544                        | 37,223                        | +678   | [+1.9%]  |

### Fiscal 2022: Balance Sheets and Cash Flow Status



• Ability to generate cash flow from operating activities improved, thanks to brisk sales activities, and other factors, including a review of the business portfolio and a reduction in strategic shareholdings, led to a high level of cash.



#### Assets: +¥25,569 million

- Current assets: +¥29,295 million [Chiefly cash and cash deposits +¥30,875 million, etc.]
- Fixed assets: -¥3,725 million

[Chiefly investments in securities -¥9,181 million, Deferred tax assets+¥8,870 million, etc.]

### **Liabilities: +¥2,006 million**

- Current liabilities: +¥38,321 million [Chiefly short-term debt +¥29,436 million, Income taxes payable +¥13,034 million, etc.]
- Fixed liabilities: -\(\frac{4}{3}\)6,314 million [Chiefly long-term debt -\(\frac{4}{3}\)5,112 million, etc.]

### Net Assets: +¥23,563 million

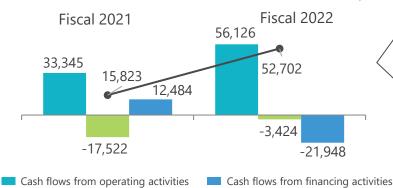
- Shareholders' equity: +¥26,344 million [Chiefly retained earnings +¥30,026 million, Additional paid-in capital: -¥19,376 million, Treasury stock: +¥15,694 million, etc.]
- Other total comprehensive income: +¥3,700 million [Chiefly net unrealized gains on other securities -¥4,523 million, etc.]

**Equity Ratio: 61.5% [+1.5 points]** 

Interest-bearing Debt: ¥37,517 million [-¥6,113 million]

### **Cash Flows**

[Millions of yen]



Free cash flows

### Cash flows from operating activities: +¥22,781 million

- Net income before income taxes: +¥16,664 million
- Change in receivables and payables related to operating activities: +¥10,799 million

### Cash flows from investing activities: +¥14,098 million

- Acquisitions of intangible fixed assets: +¥5,232 million
- Sale of investment securities: -¥3,842 million
- Purchase of shares of subsidiaries resulting in change in scope of consolidation:
   +¥7,019 million

### Cash flows from financing activities: -¥34,432 million

- Net increase/decrease in debt and corporate bonds: -¥27,379 million

Cash flows from investing activities



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**Fiscal 2023: Performance Forecast** 

**Return to Shareholders** 

**Progress on Medium-Term Management Plan(2021-2023)** 

**Reference Materials** 

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### Fiscal 2023: Understanding the External Business Environment

- •Digital transformation demand is strong, and IT investment in all industries will continue to trend in recovery direction.
- •View on trend toward long-term IT investment expansion and expectation of acceleration post-pandemic remains unchanged.

### **Offering Services Business**

- ✓ Cashless market continues to grow. Push for Fintech, Big Data, Al and data utilization also continues.
- ✓ Finance x non-finance efforts, foreign interests' entry into Japan's cashless market, active trend toward practical use of digital currency
- ✓ Slowdown in China economy despite ASEAN recovery reverberate in Japan, dampening economic outlook

### **Business Process Management**

- ✓ No course correction to <u>labor shortage and workstyle reform</u>, likely keeping <u>BPO market in gradual growth mode</u>.
- ✓ Demand is firm in insurance sector, which provides about 50% of our BPO business.
- ✓ Demand expanding for digital business processes.

#### **Financial IT Business**

- ✓ As business supporting social infrastructure, <u>demand is firm</u>, and financial IT market is moving favorable direction.
- ✓ IT investment, particularly in DX, on upswing.
- ✓ Intensifying competition among Fintech and SaaS providers.

#### **Industrial IT Business**

- ✓ IT investment demand solid thanks to active DX interest, especially from large corporations.
- ✓ Electric power sector still on recovery track but impact of high price of oil requires careful monitoring.

### **Regional IT Solutions**

- ✓ <u>Business environment for regional financial institutions more challenging</u>, due to low interest rates and sluggish local economic conditions, leading to accelerated trend toward merger.
- ✓ In agriculture sector, IT investment is a top priority reflecting shift toward online procedures. Local governments feeling budget constraints due to drop in municipal taxes, but IT demand to meet new normal situation expanding, especially in mid-sized and large cities.
- ✓ Despite variations by industry and company, IT demand is on recovery track, especially in medical-related fields.



#### From now











### Fiscal 2023: TIS INTEC Group Management Direction



### Medium-Term Management Plan (2021-2023) Basic Policies

### Stakeholder layer

Generate virtuous cycle of value exchange and sustainable growth between society and employees

Virtuous cycle of value created jointly by society and employees

### **Business layer**

Turn SI capabilities into strength that underpins transformation into global DX partner

Improve value provided by DX Expand investment to generate strengths

Deepen and extend global operations

### **Resource layer**

Shift to human resources composition conducive to structural transformation success

Diversification of human resources, sharper skills

### **Fiscal 2023 Group Management Direction**

## Leverage long-term growth strategy for corporate value and value provided to society through sustainability management

Promote enhanced ESG content, including environment, human rights and human capital, while also facilitating solutions to social issues through business activities

Constantly upgrade management foundation by raising level of head office functions and enhancing efficiency

## Accelerate improvement of added value through enhanced DX organizational capacity and investment

Pour more investment in human resources, R&D and software development, which are sources of improved added value over medium-to long-term

M&A activity also a focus for growth in strategic domains

## Promote business restructuring and measures to improve medium- to long-term asset and capital efficiency

Promote initiatives to enhance stability of business management paralleling progress in structural transformation and to improve medium-to long-term asset and capital efficiency based on this enhanced stability

## Leverage growth strategy designed to become top-class IT group in ASEAN region, and strengthen governance position

Reinforce ties with investment portfolio companies, based on overseas business strategy, and promote joint activities, and extend global partnership network to further cultivate market

## Rachet up investment into human resources to sharpen skills and promote diversity

Seek to boost added value, improve compensation and training investment, and continue robust hiring activity, including mid-career recruitment

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### **Fiscal 2023: Performance Forecasts**



- •Against backdrop of brisk IT investment demand, expect higher sales and higher income, with medium-term management plan targets in sight. Possible drop in net income due to decrease in extraordinary income. ROE to hover at target level despite year-on-year decrease.
- •To realize structural transformation, will reinforce investment in human resources, who are the driving force that fuels this effort.

| [Millions of yen]  | Fiscal 2022<br>Actual | Fiscal 2023<br>Estimate | YOY ch  | ange    |
|--|-----------------------|-------------------------|---------|---------|
| Net Sales  | 482,547               | 500,000                 | +17,453 | [+3.6%] |
| Operating Income   | 54,739                | <b>57,000</b> +2        |         | [+4.1%] |
| Operating Margin   | 11.3%                 | 11.4%                   | +0.1P   | -       |
| Net Income Attributable to<br>Owners of the Parent Company | <b>39,462 37,500</b>  |                         | -1,962  | [-5.0%] |
| Net Income to Net Sales Ratio                              | 8.2%                  | 7.5%                    | -0.7P   | -       |
| Net Income per Share (Yen)                                 | 157.69                | 154.22                  | -3.47   | [-2.2%] |
| ROE *1   | 14.0%                 | 12.9%                   | -1.1P   | -       |

<sup>\*1</sup> ROE estimate for fiscal 2023 is a calculated value.

### **Segment Restructuring**



- Seeking greater efficiency in structural transformation and efforts to leverage growth strategies, the Group shifted to a business model–based management framework, effective from fiscal 2023, ending March 31, 2023.
- Paralleling the above, reporting segments were changed based on management approach.

### Key points in segment restructuring

- Improve effectiveness of measures to promote growth strategy through stricter application of management approach perspective
- Offering Service Business will become separate business unit under prior investment style business model, accelerating service transformation
- Regional IT Solutions, with broad client base, will become separate business unit, providing IT professional services and solutions

| Old reporting segment classification |   | New reporting segment classificat | Strategic domain critical to growth   |   |
|--------------------------------------|---|-----------------------------------|---|---|
| Service IT<br>Business               |   | Offering Service<br>Business      | Configures services through own investment based on best practices accumulated groupwide and provides knowledge-intensive IT services   | IT Offering<br>Service (IOS)  |
| вро                                  |   | Business Process<br>Management    | Addresses issues related to business processes with IT technology, business know-how and skilled human resources to provide more sophisticated, more efficient outsourcing services                                     | Business<br>Function<br>Service (BFS)                                       |
|                                      |   | Financial IT<br>Business          | Considers business and IT strategies together and leverages both, and supports business progress using expert business and operating know-how specific to the finance industry  | Strategic<br>Partnership<br>Business (SPB)                                  |
| Financial IT Business                |   | Industrial IT<br>Business         | Considers business and IT strategies together and leverages both, and supports business progress using expert business and operating know-how specific to industry sectors other than finance                           | Strategic<br>Partnership<br>Business (SPB)                                  |
| Industrial IT<br>Business            | 1 | Regional IT<br>Solutions          | Provides IT professional services extensively, across regions and client sites, and collects and develops this know-how as the source of solutions to support efforts to address issues and promote business activities | Strategic<br>Partnership<br>Business (SPB),<br>IT Offering<br>Service (IOS) |

<sup>\*</sup>In addition to segments noted above, there is the Other segment.

# Fiscal 2023: Sales and Income for Key Business Segments [Forecast]



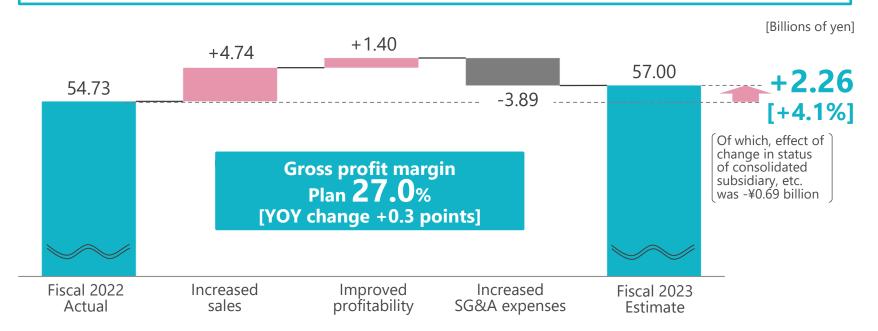
| [Millions of yen]              |                  | Fiscal 2022<br>Actual* | Fiscal 2023<br>Estimate | YOY change |          |
|--------------------------------|------------------|------------------------|-------------------------|------------|----------|
|                                | Net Sales        | 103,167                | 106,300                 | +3,133     | [+3.0%]  |
| Offering Service<br>Business   | Operating Income | 4,692                  | 6,100                   | +1,408     | [+30.0%] |
|                                | Operating Margin | 4.5%                   | 5.7%                    | +1.2P      | -        |
|                                | Net Sales        | 42,951                 | 44,900                  | +1,949     | [+4.5%]  |
| Business Process<br>Management | Operating Income | 4,991                  | 5,250                   | +259       | [+5.2%]  |
|                                | Operating Margin | 11.6%                  | 11.7%                   | +0.1P      | -        |
| Financial IT<br>Business       | Net Sales        | 91,651                 | 95,700                  | +4,049     | [+4.4%]  |
|                                | Operating Income | 12,355                 | 13,000                  | +645       | [+5.2%]  |
|                                | Operating Margin | 13.5%                  | 13.6%                   | +0.1P      | _        |
| Industrial IT<br>Business      | Net Sales        | 108,751                | 110,700                 | +1,949     | [+1.8%]  |
|                                | Operating Income | 15,356                 | 15,900                  | +544       | [+3.5%]  |
|                                | Operating Margin | 14.1%                  | 14.4%                   | +0.3P      | -        |
| Regional IT<br>Solutions       | Net Sales        | 156,231                | 158,500                 | +2,269     | [+1.5%]  |
|                                | Operating Income | 16,492                 | 17,200                  | +708       | [+4.3%]  |
|                                | Operating Margin | 10.6%                  | 10.9%                   | +0.3P      | -        |

- **Offering Service Business:** Expect higher sales and higher income, hinging on expansion of payment-related business. CreditSaaS will launch and begin to contribute to segment performance.
- **Business Process Management:** Expect higher sales and higher income, reflecting response to BPO needs and robust support for greater business optimization demand from clients.
- Financial IT Business: Expect higher sales and higher income, hinging on wider demand from core clients in credit card sector.
- **Industrial IT Business:** Some aspects of multiple projects are likely to hit peak, but still expect higher sales and higher income, hinging on wider demand from core clients.
- **Regional IT Solutions:** Expect higher sales and higher income through wider demand from existing clients and lateral development of solutions.

## Fiscal 2023: Operating Income Analysis, Increase/Decrease Reasons [Forecast]



• Progress on high-value-added business and improved productivity will be key factors that absorb rising costs paralleling robust growth investment, including costs incurred in better treatment of employees, and this will underpin higher operating income.



Costs related to

## Anticipated prior investment costs for promoting structural transformation: Up ¥2.81 billion (YOY change)

(Cost of sales: +¥1.90 billion, SG&A expenses +¥0.91 billion)

- ✓ Software investment to create new services
- ✓ Investment in human resources to fuel structural transformation
- ✓ Investment in R&D to acquire advanced technologies

Anticipated cost of office reform to promote new workstyles:

Down ¥0.98 billion (YOY change)

(Cost of sales: ±¥0.00 billion, SG&A expenses -¥0.98 billion)

#### **Changes in SG&A Expenses**

| , , , , , , , , , , , , , , , , , , ,                       |       |
|---|-------|
| Effect of change in status of consolidated subsidiary, etc. | +0.08 |
| Office reform   | -0.98 |
| Brand-related costs   | +1.20 |
| Lower operating costs, enhanced head office functions       | -0.30 |
| Prior investment, others                                    | +3.89 |
| Total   | +3.89 |



**Fiscal 2022: Financial Highlights** 

**Fiscal 2023: Performance Forecast** 

**Return to Shareholders** 

**Progress on Medium-Term Management Plan(2021-2023)** 

**Reference Materials** 

### **Basic Policy on Return to Shareholders**



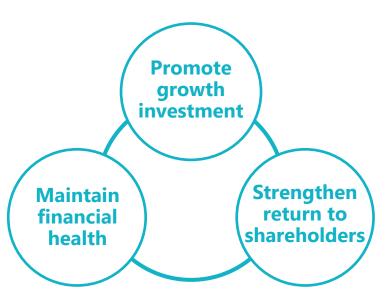
**Total return ratio\*** 45%

\* Based on profit (after income taxes and income attributable to non-controlling interests)

**Dividends per share Constantly enrich** the dividend

**Upper limit** on treasury stock holdings at 5%

Seek more appropriate capital composition and enhanced capital efficiency, with efforts to promote growth investment, maintain financial health and strengthen return to shareholders —all in the right balance.



### **Promote growth investment**

• Take vigorous approach to investment in human resources as well as upfront investment, M&As and other growth investment opportunities. Respect investment discipline ROIC of 8%, with maximum investment of ¥100 billion over three years. Provide higher level of DX value and work to acquire new technology to achieve strategic domain ratio of 60% and operating margin of 11.6%.

#### Maintain financial health

• Have cash and deposits equivalent to two months' worth of monthly sales, mindful of maintaining A rating.

### **Strengthen return to shareholders**

- With yardstick of 45% for total shareholders' return ratio, goal is to continuously enrich dividend per share.
- The amount of treasury stock held by TIS will, in principle, be no more than 5% of total number of shares issued, and any shares exceeding this limit will be canceled

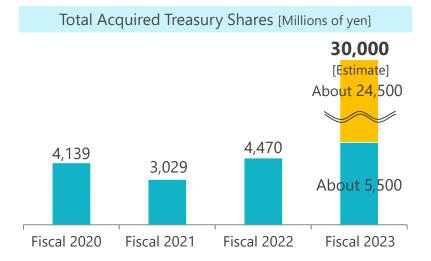
## Status/Targets for Return to Shareholders



- •Implemented ¥4 increase in year-end dividend for fiscal 2022. In line with policy on total return ratio (after adjustment) of 45%.
- •In fiscal 2023, TIS will complement normal portion of return to shareholders with treasury stock buyback of ¥24.5 billion.

| [Millions of yen]                        | Fiscal 2022                         | Fiscal 2023                         |                          |                         |
|--|-------------------------------------|-------------------------------------|--------------------------|-------------------------|
| Annual dividend per share                | ¥44<br>[Compared with estimate +¥4] | [Normal]<br>¥47<br>[YOY change +¥3] | [Capital optimized]<br>- | [Total]<br><b>¥47</b>   |
| Total dividends                          | ¥11.0 billion                       | ¥11.3 billion                       | -                        | ¥11.3 billion           |
| Payout ratio [After adjustment *1]       | 27.9% [30.7%]                       | 30.5%                               | -                        | 30.5%                   |
| Acquired treasury shares                 | ¥4.47 billion                       | ¥5.5 billion                        | ¥24.5 billion            | <b>¥30.0 billion</b> *2 |
| Total return ratio [After adjustment *1] | 39.3% [43.1%]                       | 45.0%                               | -                        | 110.3%                  |

#### Changes in Dividends per Share Annual: ¥47 Annual: ¥44 [Estimate] [Anticipated] Annual: ¥35 Annual: ¥30 ¥32 43.1% ¥24 (After 42.8% adjustment) 39.8% 45.0% 30.5% 31.9% 30.7% 25.7% ¥15 (After ¥13 ¥11 ¥10 adjustment) Fiscal 2020 Fiscal 2021 Fiscal 2022 Fiscal 2023 Dividends (interim) Dividends (term-end) Total return ratio Payout ratio Dividends (interim, estimate) Dividends (term-end, estimate) © 2022 TIS Inc.



<sup>\*1</sup> Based on profit (after income taxes and income attributable to noncontrolling interests)

<sup>\*2</sup> Upper limit based on treasury stock buyback announced May 11, 2022.



**Fiscal 2022: Financial Highlights** 

**Fiscal 2023: Performance Forecast** 

**Return to Shareholders** 

**Progress on Medium-Term Management Plan(2021-2023)** 

**Reference Materials** 

## TIS INTEC Group's Approach to Sustainability Management



 We will create social and economic value through management hinging on OUR PHILOSOPHY, contribute to a sustainable society and realize sustainable improvement in corporate value.



### TIS INTEC Group Philosophy: OUR PHILOSOPHY

Mission: To brightly color the future as a mover

### **Basic Policy on Corporate Sustainability**

### **Materiality (Priority issues)**

1. Create a society in which diverse human resources are engaged and thrive









3. Create a safe society through high-quality services

















4. Enhance corporate governance and earn the trust of society







### Address social issues through business activities

Social issues where TIS INTEC Group can contribute

- Financial inclusion
- Urban concentration/rural decline
- Low-carbon/ decarbonized society
- Health concerns

**Improve value** exchange with stakeholders

### **Enhanced management geared to social demands**

- ·Contribute to recycling society
- · Achieve sustainable improvement in stakeholder engagement
- Constantly pursue governance that elicits higher level of trust from society

**Contribute to sustainable society** 

Sustainable improvement in corporate value

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### Main Points of Medium-Term Management Plan (2021–2023)



## Be a Digital Mover 2023

**Basic Policy** 

Digital technology

Blockchain

Robotics

XR

Data analytics

Quantum computer

Urban concentration, rural decline

Low-carbon/ decarbonized society

Virtuous cycle of value created jointly by society and employees

Solving social issues through joint creation with stakeholders

Improve value provided by DX

**Financial inclusion** 

**Health concerns** 

**Imagination** that transforms society Expand investment to generate strengths

**Power** that realizes ideas

Deepen and extend global operations

Global

business

deployment

capability

Diversification of human resources, sharper skills

**Diverse** employees active as **professionals** 

By promoting enhanced frontline strengths based on IT configuration capabilities created jointly with society and clients, we will help **solve social issues** using **digital technology** and realize **outstanding growth** toward **realization of Group Value 2026.** 

**Key Performance Indicators** 

Net Sales **¥500 billion** 

Operating income/Operating margin **¥58 billion/11.6%** 

EPS growth CAGR

Exceeding 10%

Strategic domain ratio  $51\% \rightarrow 60\%$ [¥228.5 billion  $\rightarrow$  ¥300 billion]

Sales of societal issue solution service

¥38 billion → ¥50 billion \*1

+

Growth investment

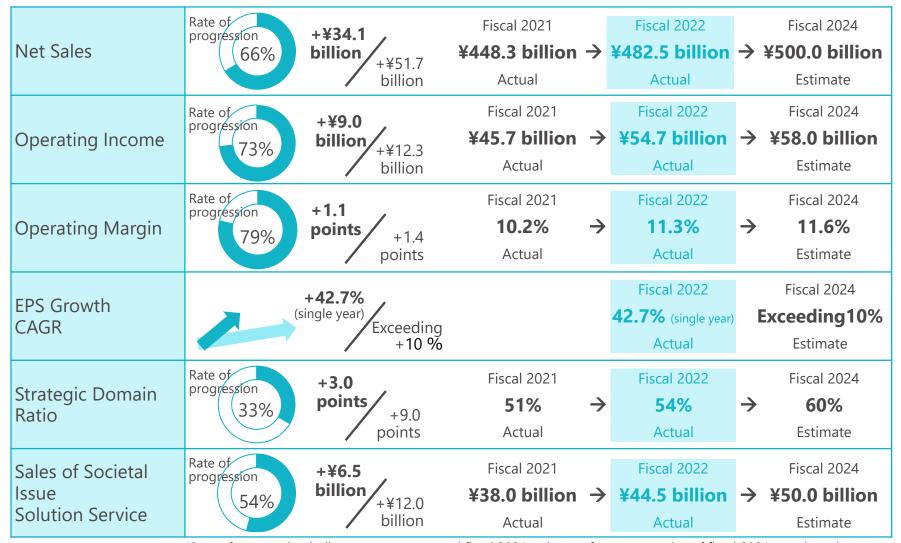
**About ¥100 billion** 

\*1 Sales from services that provide solutions to social issues of concern to TIS INTEC Group. Manage business growth as part of strategic domain operations.





• Favorable progress toward achieving KPIs set for fiscal 2024, thanks to acceleration of unified management of Group operations.



<sup>\*</sup>Rate of progression indicates progress toward fiscal 2024 estimates from perspective of fiscal 2021 actual results.

# Medium-Term Management Plan Activities: Overall Progress in Fiscal 2022



## Fiscal 2022 TIS INTEC Group Management Direction

Leverage initiatives to improve corporate value and value provided to society through sustainability management

Reinforce efforts to make services more high-valueadded through productivity innovation and improvement in value provided in DX services

Firmly maintain financial health while emphasizing growth investment to enhance ability to provide DX value

Leverage growth strategy seeking to become topclass IT group in ASEAN regions and cement strong governance

Constantly boost employee motivation and develop human resources brimming with diversity to fuel DX shift

### **Looking back on fiscal 2022**

- Strengthened efforts to realize sustainability management, particularly in regard to the environment (TCFD support, SBTi certification), human rights due diligence, and reduction of strategic shareholdings
- ➤ Efforts to enhance head office functions and improve efficiency, including wider embrace of DX, moving along as planned
- ➤ Raised value in DX services provided to core clients, with transformation of strategic domains on track (strategic domain ratio—target of 54%, now at 54%)
- ➤ Gross profit margin hit 26.7%, reflecting tougher measures to boost productivity, including enhancement reform, and ratio still rising
- > Controlling unprofitable projects remains an issue of concern
- > Leverage co-creation activities with clients and business partners to revitalize operations and achieve growth in social issue solution services
- ➤ Investment to reinforce in-house capabilities, including R&D, rolling out as planned
- > Business activities of MFEC, which came under consolidation, moving in favorable direction
- ➤ Acquired technology through capital and business alliances with multiple technology partners
- ➤ Realized joint creation with ASEAN partners, including joint order capture through MFEC and I AM Consulting on large projects for government-linked companies
- Using DX Strategy Human Resources Conference, held at beginning of fiscal year, as touchstone, promoted job transfers and mid-career hiring to enrich pool of DX consultants
  - Improved employee engagement by leveraging groupwide personnel strategies

Through robust engagement by the president, including activities to instill a deeper awareness of OUR PHILOSOPHY— the Group's basic philosophy—as well as Group Vision 2026 and the medium-term management plan, TIS is making progress toward unified Group management.

### Fiscal 2023: TIS INTEC Group Management Direction



### **Medium-Term Management Plan** (2021-2023) Basic Policies

### Stakeholder layer

Generate virtuous cycle of value exchange and sustainable growth between society and employees

> Virtuous cycle of value created jointly by society and employees

### **Business layer**

Turn SI capabilities into strength that underpins transformation into global DX partner

**Improve** value provided by DX

**Expand** investment to generate strengths

Deepen and extend global operations

### **Resource layer**

Shift to human resources composition conducive to structural transformation success

Diversification of human resources, sharper skills

### **Fiscal 2023 Group Management Direction**

### Leverage long-term growth strategy for corporate value and value provided to society through sustainability management

Promote enhanced ESG content, including environment, human rights and human capital, while also facilitating solutions to social issues through business activities Constantly upgrade management foundation by raising level of head office functions and enhancing efficiency

### Accelerate improvement of added value through enhanced DX organizational capacity and investment

Pour more investment in human resources, R&D and software development, which are sources of improved added value over medium to long term M&A activity also a focus for growth in strategic domains

### Promote business restructuring and measures to improve medium- to long-term asset and capital efficiency

Promote initiatives to enhance stability of business management paralleling progress in structural transformation and to improve medium-to long-term asset and capital efficiency based on this enhanced stability

### Leverage growth strategy designed to become top-class IT group in ASEAN region, and strengthen governance position

Reinforce ties with investment portfolio companies, based on overseas business strategy, and promote joint activities, and extend global partnership network to further cultivate market

### Rachet up investment into human resources to sharpen skills and promote diversity

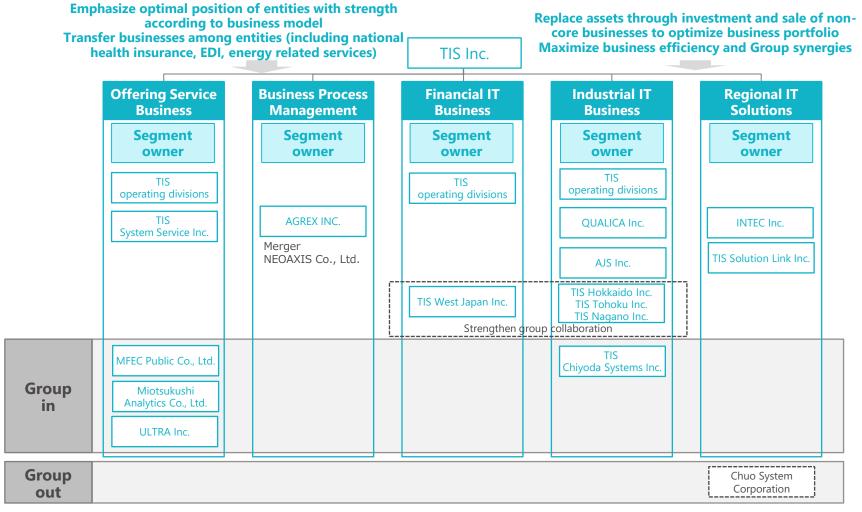
Seek to boost added value, improve compensation and training investment, and continue robust hiring activity, including mid-career recruitment

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## Medium-Term Management Plan Activities (Topics) Business Portfolio Review



- Seeking greater efficiency in structural transformation and efforts to leverage growth strategies, the Group shifted to a business model–based management framework, effective from fiscal 2023, ending March 31, 2023.
- Paralleling the above, reporting segments were changed based on management approach.

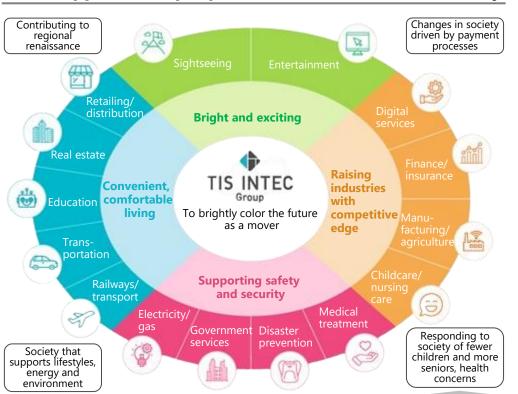


## Medium-Term Management Plan Activities (Topics) DX Business Strategy



•As a partner keen to raise corporate value of client companies in various industry sectors, the Group has steadily built a track record of results using reliable implementation capabilities ranging from DX strategy proposals to system configuration to help clients deliver solutions to social issues.

### Seek happiness for people in a sustainable future society



### **Fiscal 2022 Topics**

#### **≻DX on RoboticBase**

• Platform integrating and controlling multiple robots that will be introduced at Tokyo Midtown Yaesu.

#### > PAYCIERGE: Community wallet

 Linked Aizu Wallet with smartphone payment service J-Coin Pay

### **≻MaaS platform**

- Okinawa MaaS and CCC Marketing Group collaboration
- Use of transportation-based e-ticket service in Northern Kanto and Tohoku areas

### >IoT platform for Local Government

 Accelerated regional DX aimed at creating digital Dependent

#### > Healthcare platform

 Launched SustainaCare, a personalized healthcare program to achieve strategic healthcare investment

#### > Decarbonization solution (VPP platform)

Announced Carbony decarbonization solution brand

### >XR Campas

Opened virtual space event using XR technology

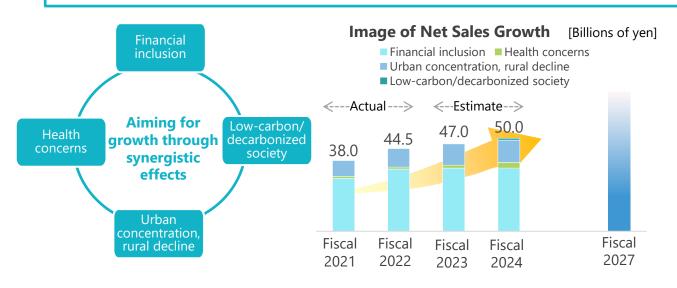
### **Promote stronger DX consulting expertise**

(Staffing level expanded from 250 to 300 people in fiscal 2021, with goal to exceed 500 people by fiscal 2024. Expansion results on track)

# Medium-Term Management Plan Activities (Topics) Offering Services Business Strategy—Societal issue solution services



• Progress favorable toward goal of ¥50 billion in net sales by fiscal 2024.



Relationship between societal issue solution services and segments

- Financial inclusion (payment) and health concerns are covered by Offering Services segment
- Cities and rural districts are at core of Regional IT Solutions segment

### **Key Offering Services**

### Sales

(Fiscal 2021 - Fiscal 2022)

### **Payment**

- Proceeded as planned toward service completion in first half of fiscal 2023
- Turned ULTRA, which provides international brand payment services, into consolidated subsidiary
- New orders for wallet services

¥28.5 billion

→ ¥33.5 billion

## Societal Issue Solution Service\*1

- Launched SustainaCare, a personalized healthcare program to achieve strategic healthcare investment
- Began providing DX on Robotic Base to realize DX using robotics.

¥38.0 billion

→ ¥44.5 billion

36

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<sup>\*1</sup> Services that directly provide solutions to financial inclusion, health concerns, low-carbon/decarbonized society, urban concentration, rural decline

# Activities Under Medium-Term Management Plan (Topics) Offering Service Business Strategy –Payment Business–



- Against backdrop of continuing expansion of payment market, will accelerate activities and expand scale of operations, including start of new services.
  - → Progressing well toward target of ¥34 billion in sales in fiscal 2024.

# **Financial Inclusion**

# Fiscal 2022 Topics

# **Core areas (CreditSaaS, DebitSaaS, PrepaidSaaS)**

- **CreditSaaS···** On track to complete service in first half of fiscal 2023

  Sales activities continue to attract second user and more
- **DebitSaaS···** Favorable expansion in transactions among participating banks (up 123% year on year)
- **PrepaidSaaS··**ULTRA, which provides international branded prepaid payment settlement services, turned into consolidated subsidiary

# Front areas (Wallet)

 Secured new orders for wallet service and currently working on introduction and development

## **Beyond Payment**

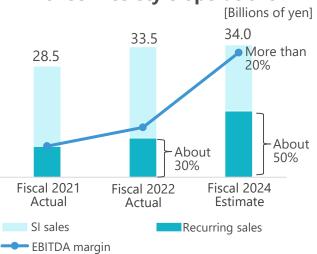
- Began offering smart key service through joint efforts with other companies
- Used MaaS development (SatsuNavi) as leverage to elevate initiatives for Sapporo Smart City
- Ran verification trials on Japan's first two-tiered local digital currency platform (in Aizuwakamatsu and Kesennuma)

# **Priority Theme in fiscal 2023**

- CreditSaaS service completion and stable operation
- Explore operating scheme aimed at launching embedded finance business
- Accelerate digital currency activities



# Payment-related business scale for service-style operations



# **Activities Under Medium-Term Management Plan (Topics)** Global Business Strategy



• Given prolonged effects of COVID-19 pandemic and challenges for cross-border businesses, focus on creating synergies among overseas subsidiaries and with portfolio companies. Global business scale expanding well.

### Fiscal 2022 Activities

# Capital and business ties with technology partners

- (CN) Top-class blockchain technology company in China
- (CN) Start-up with wireless sensing AloT technology
- (SG) Provides trade financing using blockchain technology
- (SG) Venture firm developing space-based quantum systems for delivery of secure encryption keys "SpeQtral"

# **Growth of existing business in ASEAN region**

- (TH) Joint orders through MFEC and I AM Consulting on large projects to introduce SAP into state-run Electricity Generating Authority of Thailand
- (TH) Linked J Ventures cryptocurrency JFIN Coin and point system of BTS, Bangkok's largest train operator
- (TH) Expanded service to Grab Driver, using base of Jaymart Group, the parent company of J Ventures
- (ID) Tech company Aino, which provides transportation payment solutions, signed strategic alliance agreement with Grab to integrate Grab service and JakLingko, an intermodal payment system for public transportation operators

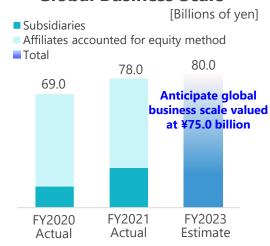
# Strengthening human resources base for global business

- (CN) Support for start-up development program at Tsinghua University, a top-class post-secondary institution in Asia
- (TH) Set up MFEC Venture Lab, specializing in new business, to develop entrepreneurs

# **Priority Theme in fiscal 2023**

- Value chain expansion: Reinforce upstream consulting capabilities
- New market cultivation: Explore new markets, building on presence in China and ASEAN region
- Acquire new technologies: Strengthen sourcing and promote localization

### **Global Business Scale**



Global business scale:

"Hangzhou Qulian Technology (HyperChain)"

"Miaomi Technology "

"Contour"

Subsidiaries (consolidated and nonconsolidated)

+ Affiliates accounted for by equity method



- Pushed ahead on various strategies seeking to promote growth and improve added value by investing in human resources.
- Going forward, will strive for further improvement in added value and bolster leading human resources investment

# **Overall Picture of Ideal Human Resources Strategy**

# Compensation

Investment in education

Invest in human resources

Investment to boost motivation (including office investment)



Virtuous cycle of value exchange between employees and company

Raise added value



Personnel growth



Fiscal Fiscal Fiscal Fiscal 2018 2019 2020 2021 2022

# **Motivation score** (TIS-only) (Continuous improvement: Hit 61%)

Fiscal Fiscal Fiscal Fiscal 2018 2019 2020 2021 2022

61%

# **Bolster leading human resources investment to further** improve added value

(Increase of ¥1.2 billion in fiscal 2023 over fiscal 2022 \*1)

\*1 Increase of ¥1 billion for enhanced employee benefits, ¥200 million in investment in education

# **Activities and Results in Priority Areas**









# Sharpen/enhance skills of human resources

- Expanded DX consultant pool to 300 as planned
- Developed, strengthened skills of IT architects, project managers and others

### **Personnel DX**

- Promoted talent management throughout Group
- Use data to help shape careers, ensure best assignment

## **Diversity & Inclusion**

- Obtained White 500 status for four consecutive years for health management
- Continuous awareness activities, including Diversity & Inclusion training

# Sustainable engagement

• Motivation score rose from 56% last year to 61%

# **Priority Themes in Fiscal 2023**

- Reinforce human resources investment to boost added value
- Raise human resources business partner capabilities higher
- Promote diverse individual activities using personnel DX

Strengthen HRBP system

# **Activities Under Medium-Term Management Plan (Topics)**



- Drafted human rights policy and taxation policy, looking to contribute to sustainable society and realize higher corporate value.
- Aim for higher level of corporate governance and highly transparent information disclosure befitting a company listed on Prime Market.

# **E**nvironment

# Contribute to decarbonized society and recycling society

#### **Activities in Fiscal 2022**

- Obtained SBTi certification (June 2021), captured CDP-B score
- Committed to TCFD, disclosed information based on recommendation (January 2022)
- Encouraged use of renewable energy

### **Priority Theme in Fiscal 2023**

- > Explored further reduction of GHG emissions and obtaining various certifications
- > Began looking into water and waste management

# Governance

# Constantly pursue level of corporate governance that elicits greater trust from society

#### **Activities in Fiscal 2022**

- Responded to revised Corporate Governance Code and prepared disclosure document (Revised December 2021)
- Drafted Group Taxation Policy (Disclosed April 2022)
- Streamlined strategic shareholdings (Total disposal: 8 issues; partial disposal: 1 issue; reduced ¥7.5 billion)

#### **Priority Theme in Fiscal 2023**

> Lift management and governance practices to higher level

# Social

## Sustainable improvement in stakeholder engagement

#### **Activities in Fiscal 2022**

- Implemented human rights due diligence in line with Group human rights policy
- (Plan to disclose results of risk evaluation in first half of 2022)
- Promote diversity, elevate engagement inside and outside the company

#### **Priority Theme in Fiscal 2023**

- Strengthen and enhance management practices to address latent human rights risk
- Update human resources strategy and investment level matched to human capital management

## Status on Progress toward Medium-Term Management Plan KPI

| Sustainable improvement in stakeholder engagement | Fiscal 2021<br>Actual | Fiscal 2022<br>Actual | Fiscal 2024<br>Estimate |
|---|-----------------------|-----------------------|-------------------------|
| Motivation level                                  | 51%                   | 56%                   | 62%                     |
| Client/service satisfaction                       | 53%                   | 60%                   | 60%                     |
| Business partner satisfaction                     | -                     | 69%                   | 81%                     |

# Medium-Term Management Plan Activities (Topics) Financial Investment Strategy-1



- Robust prior investment, in line with estimate, to reinforce in-house capabilities. Stance on M&A-oriented investment (capital contribution) calls for vigorous activity while carefully watching the situation, taking into account changes in economic environment.
- Still earmarking investment of about ¥100 billion but will be flexible, revising allocation as conditions warrant.

|                                 | [Billions of yen]   | Medium-term<br>management plan<br>(Three-year<br>cumulative total) | Fiscal 2022<br>Actual | Fiscal 2023<br>Estimate<br>(*Rough calculation) |
|---------------------------------|---|--|-----------------------|---|
| ouse                            | Software investment to create new services                      | 10.0   | 5.7                   | 3.0   |
| Reinforce in-house capabilities | Investment in human resources to fuel structural transformation | 8.0  | 2.0                   | 2.5   |
| Reinfc                          | Investment in R&D to acquire advanced technologies              | 12.0   | 2.7                   | 3.5   |
| Subtotal                        |   | 30.0   | 10.6                  | 9.0   |
|                                 | _   | +  |                       |   |
| M&A                             | (Capital contribution)  | 70.0   | 2.4                   | Undecided                                       |
| Total                           |   | 100.0  | 13.0                  | -   |

# Medium-Term Management Plan Activities (Topics) Financial Investment Strategy-2



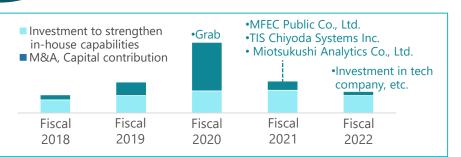
• Implemented treasury stock buyback seeking capital optimization, based on changes in management quality paralleling progress in structural transformation.

Profit growth and heightened ability to generate stable cash flow fueled by progress in investment-based structural transformation **Operating Income, Operating Cash Flow Strategic Domain Ratio** [Billions of yen] Operating income Structural over 70% **Profit** 60% Operating cash flow trans-51% growth 547 formation 35% Investment Finance Fiscal **Fiscal** Fiscal Fiscal Fiscal Fiscal Fiscal Fiscal Fiscal 2018 2021 2024 2027 Strategy 2018 2019 2020 2021 2022 promotion

# **Investment Strategy**

# **Progress in structural transformation through enhanced investment**

- Maintained M&A activity to grow strategic domains
- Continued to reinforce software development and R&D capabilities
- Enhanced investment in human resources, including compensation and education



# **Financial Strategy**

Profit growth and heightened ability to generate cash flow, paralleling growth in strategic domains

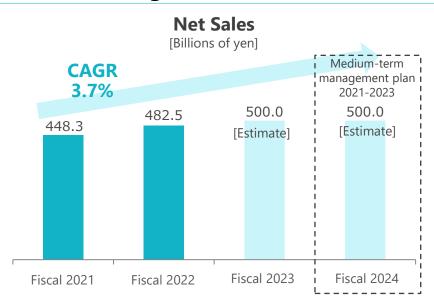
Promote capital optimization based on solid management platform Execute treasury stock buyback worth about ¥24.5 billion to complement regular return to shareholders Return to shareholders
Acquired treasury shares **¥5.5 billion** 

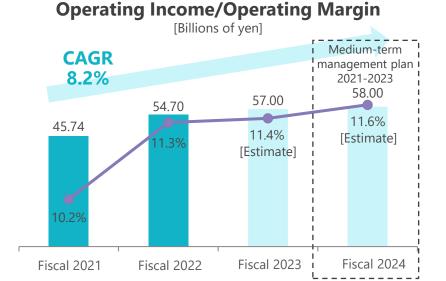
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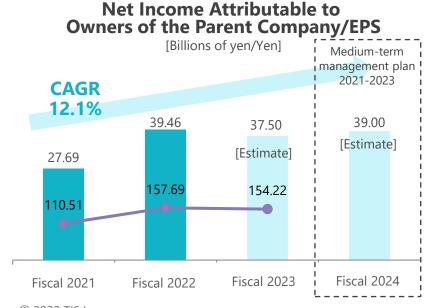
Capital optimization
Acquired treasury shares **¥24.5 billion** 

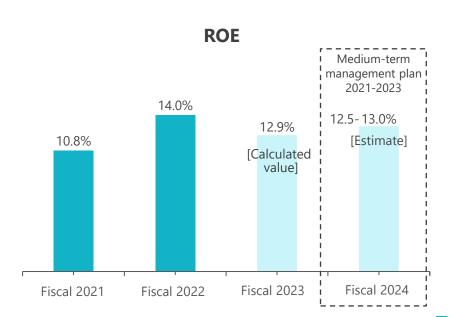
# **Numerical Targets**





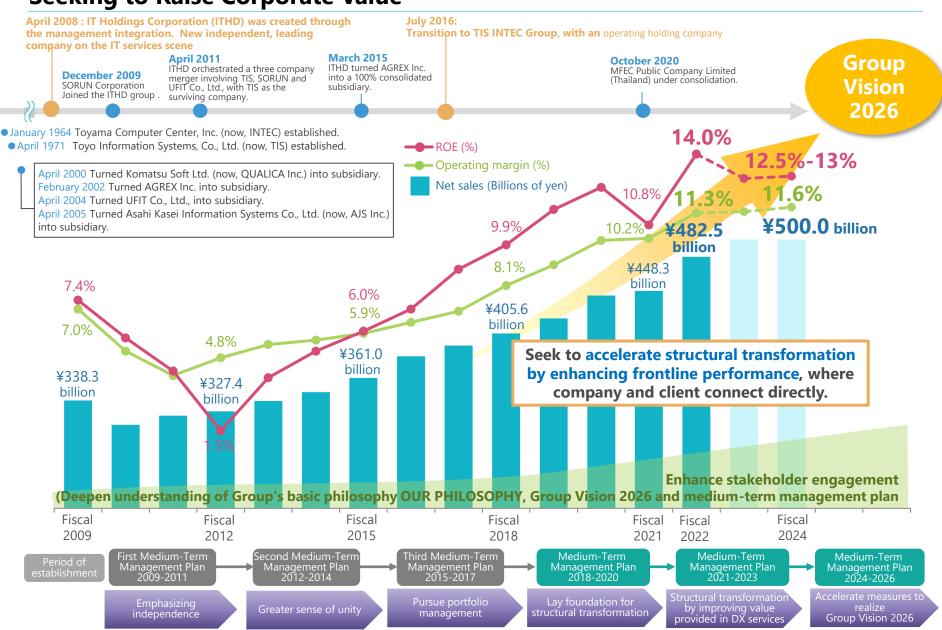






# **Seeking to Raise Corporate Value**







**Fiscal 2022: Financial Highlights** 

**Fiscal 2023: Performance Forecast** 

**Return to Shareholders** 

**Progress on Medium-Term Management Plan(2021-2023)** 

**Reference Materials** 

# Fiscal 2023 First Half: Sales and Income for Key Business Segments [Forecast]



| [Million                                     | s of yen]        | Fiscal 2022<br>First half* | Fiscal 2023<br>First half estimate | YOY    | change   |
|--|------------------|----------------------------|------------------------------------|--------|----------|
| Net Sales                                    |                  | 234,332                    | 240,000                            | +5,668 | [+2.4%]  |
| Operating Income                             |                  | 23,866                     | 25,000                             | +1,134 | [+4.8%]  |
| Operating Margin                             |                  | 10.2%                      | 10.4%                              | +0.2P  | -        |
| Net Income Attributa<br>Owners of the Parent |                  | 15,521                     | 16,500                             | +979   | [+6.3%]  |
| Net Income to Net Sa                         | ales Ratio       | 6.6%                       | 6.9%                               | +0.3P  | _        |
| Key Business Segn                            | nents            |                            |                                    |        |          |
|  | Net Sales        | 49,786                     | 50,500                             | +714   | [+1.4%]  |
| Offering Service<br>Business                 | Operating Income | 2,158                      | 2,200                              | +42    | [+1.9%]  |
|  | Operating Margin | 4.3%                       | 4.4%                               | +0.1P  | -        |
|  | Net Sales        | 21,230                     | 21,900                             | +670   | [+3.2%]  |
| Business Process<br>Management               | Operating Income | 2,225                      | 2,300                              | +75    | [+3.4%]  |
|  | Operating Margin | 10.5%                      | 10.5%                              | ±0.0P  | _        |
|  | Net Sales        | 44,342                     | 47,000                             | +2,658 | [+6.0%]  |
| Financial IT Business                        | Operating Income | 5,916                      | 6,300                              | +384   | [+6.5%]  |
|  | Operating Margin | 13.3%                      | 13.4%                              | +0.1P  | _        |
|  | Net Sales        | 51,959                     | 54,000                             | +2,041 | [+3.9%]  |
| Industrial IT Business                       | Operating Income | 5,934                      | 7,000                              | +1,066 | [+18.0%] |
|  | Operating Margin | 11.4%                      | 13.0%                              | +1.6P  | -        |
|  | Net Sales        | 77,529                     | 76,000                             | -1,529 | [-2.0%]  |
| Regional IT<br>Solutions                     | Operating Income | 7,144                      | 7,400                              | +256   | [+3.6%]  |
| Solutions                                    | Operating Margin | 9.2%                       | 9.7%                               | +0.5P  | -        |

<sup>\*</sup>Figures for fiscal 2022 have been restated under new segment classification.

# Fiscal 2023 Second Half: Sales and Income for Key Business Segments [Forecast]



| [Millions of yen]                            |                  | Fiscal 2022<br>Second half* | Fiscal 2023<br>Second half estimate | YOY     | change   |
|--|------------------|-----------------------------|-------------------------------------|---------|----------|
| Net Sales                                    |                  | 248,215                     | 260,000                             | +11,785 | [+4.7%]  |
| Operating Income                             |                  | 30,873                      | 32,000                              | +1,127  | [+3.7%]  |
| Operating Margin                             |                  | 12.4%                       | 12.3%                               | -0.1P   | _        |
| Net Income Attributa<br>Owners of the Parent |                  | 23,941                      | 21,000                              | -2,941  | [-12.3%] |
| Net Income to Net Sa                         | ales Ratio       | 9.6%                        | 8.1%                                | -1.5P   | -        |
| Key Business Segm                            | nents            |                             |                                     |         |          |
|  | Net Sales        | 53,380                      | 55,800                              | +2,420  | [+4.5%]  |
| Offering Service<br>Business                 | Operating Income | 2,534                       | 3,900                               | +1,366  | [+53.9%] |
|  | Operating Margin | 4.7%                        | 7.0%                                | +2.3P   | -        |
|  | Net Sales        | 21,720                      | 23,000                              | +1,280  | [+5.9%]  |
| Business Process<br>Management               | Operating Income | 2,766                       | 2,950                               | +184    | [+6.7%]  |
|  | Operating Margin | 12.7%                       | 12.8%                               | +0.1P   | -        |
|  | Net Sales        | 47,308                      | 48,700                              | +1,392  | [+2.9%]  |
| Financial IT Business                        | Operating Income | 6,438                       | 6,700                               | +262    | [+4.1%]  |
|  | Operating Margin | 13.6%                       | 13.8%                               | +0.2P   | -        |
|  | Net Sales        | 56,792                      | 56,700                              | -92     | [-0.2%]  |
| Industrial IT Business                       | Operating Income | 9,421                       | 8,900                               | -521    | [-5.5%]  |
|  | Operating Margin | 16.6%                       | 15.7%                               | -0.9P   | -        |
|  | Net Sales        | 78,702                      | 82,500                              | +3,798  | [+4.8%]  |
| Regional IT<br>Solutions                     | Operating Income | 9,347                       | 9,800                               | +453    | [+4.8%]  |
| 2014110113                                   | Operating Margin | 11.9%                       | 11.9%                               | ±0.0P   | -        |

<sup>\*</sup>Figures for fiscal 2022 have been restated under new segment classification.

<sup>© 2022</sup> TIS Inc.

# **Segment Restructuring:**

# Fiscal 2022 Results under New Segment Structure—Net sales, Operating income



# **Net Sales and Operating Income**

[Millions of yen]

| Old Segment                          | Fiscal 2022 |
|--------------------------------------|-------------|
| Net Sales                            | 482,547     |
| Service IT Business                  | 155,104     |
| ВРО                                  | 36,617      |
| Financial IT Business                | 124,937     |
| Industrial IT Business               | 191,232     |
| Other                                | 8,889       |
| Intersegment Elimination (deduction) | -34,233     |
| Operating Income                     | 54,739      |
| Service IT Business                  | 11,095      |
| ВРО                                  | 3,453       |
| Financial IT Business                | 16,765      |
| Industrial IT Business               | 22,959      |
| Other                                | 850         |
| Intersegment Elimination (deduction) | -384        |

[Millions of yen]

| New Segment                          | Fiscal 2022 |
|--------------------------------------|-------------|
| Net Sales                            | 482,547     |
| Offering Service Business            | 103,167     |
| Business Process Management          | 42,951      |
| Financial IT Business                | 91,651      |
| Industrial IT Business               | 108,751     |
| Regional IT Solutions                | 156,231     |
| Other                                | 6,369       |
| Intersegment Elimination (deduction) | -26,576     |
| Operating income                     | 54,739      |
| Offering Service Business            | 4,692       |
| Business Process Management          | 4,991       |
| Financial IT Business                | 12,355      |
| Industrial IT Business               | 15,356      |
| Regional IT Solutions                | 16,492      |
| Other                                | 770         |
| Intersegment Elimination (deduction) | 79          |

<sup>\*</sup>Restated under new segment classification.

# Segment Restructuring:

# Fiscal 2022 Results under New Segment Structure—Order Status (Total)



# **Order Volume and Backlog (Total)**

[Millions of yen]

|                        | [iviilleris er yeri] |
|------------------------|----------------------|
| Old Segment            | Fiscal 2022          |
| Net Sales              | 493,755              |
| Service IT Business    | 151,526              |
| ВРО                    | 34,519               |
| Financial IT Business  | 125,419              |
| Industrial IT Business | 182,289              |
| Order backlog          | 161,453              |
| Service IT Business    | 53,555               |
| ВРО                    | -                    |
| Financial IT Business  | 49,117               |
| Industrial IT Business | 58,780               |

[Millions of yen]

|                             | [IVIIIIOIIS OI YEII] |
|-----------------------------|----------------------|
| New Segment                 | Fiscal 2022          |
| Net Sales                   | 495,291              |
| Offering Service Business   | 96,020               |
| Business Process Management | 41,900               |
| Financial IT Business       | 90,665               |
| Industrial IT Business      | 114,269              |
| Regional IT Solutions       | 152,435              |
| Order backlog               | 161,453              |
| Offering Service Business   | 30,780               |
| Business Process Management | 8,503                |
| Financial IT Business       | 39,390               |
| Industrial IT Business      | 37,865               |
| Regional IT Solutions       | 44,914               |

<sup>\*</sup>Following segment restructuring, some transactions included under Other were transferred to Regional IT Solutions, causing a discrepancy in numbers before and after the change.

# **Segment Restructuring:**

# Fiscal 2022 Results under New Segment Structure—Order Status (Software Development)

# **Order Volume and Backlog (Software Development)**

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|--------|--------|------|--------|
| LIVIII | 110113 | 01   | y Ciij |

| Old Segment            | Fiscal 2022 |
|------------------------|-------------|
| Net Sales              | 271,350     |
| Service IT Business    | 64,248      |
| ВРО                    | -           |
| Financial IT Business  | 78,349      |
| Industrial IT Business | 128,752     |
| Order backlog          | 94,016      |
| Service IT Business    | 22,447      |
| ВРО                    | -           |
| Financial IT Business  | 30,559      |
| Industrial IT Business | 41,009      |

[Millions of yen]

|               |                             | [Willions or yen] |
|---------------|-----------------------------|-------------------|
| New Segment   |                             | Fiscal 2022       |
| Net           | Sales                       | 271,350           |
|               | Offering Service Business   | 46,950            |
|               | Business Process Management | 18,579            |
|               | Financial IT Business       | 48,576            |
|               | Industrial IT Business      | 76,999            |
|               | Regional IT Solutions       | 80,243            |
| Order backlog |                             | 94,016            |
|               | Offering Service Business   | 15,993            |
|               | Business Process Management | 8,503             |
|               | Financial IT Business       | 21,878            |
|               | Industrial IT Business      | 24,139            |
|               | Regional IT Solutions       | 23,502            |

<sup>\*</sup>Restated under new segment classification.

# Segment Restructuring: New Segment Base—Fiscal 2024 Estimates Net sales, Operating income



# New reporting segment growth strategies

| Offering Service<br>Business   | <ul> <li>Growth in payment business, hinging on CreditSaaS, conversion from SI to recurring business and improved profitability</li> <li>Growth based on payment x digital marketing and healthcare synergies, and higher added value through vertical integration with cloud and security platforms</li> </ul>      |
|--------------------------------|--|
| Business Process<br>Management | <ul> <li>Higher added value beyond simple outsourcing, driven by digitization of business processes</li> <li>Explore demand in industries such as insurance and securities</li> </ul>  |
| Financial IT Business          | <ul> <li>Respond to IT demand from core clients, especially credit card sector, and improve value provided through DX services</li> <li>Establish different revenue models based on co-creation with clients</li> </ul>  |
| Industrial IT Business         | <ul> <li>Respond to IT demand from core clients and improve value provided through DX services</li> <li>Explore demand in industries based on lateral application of insights into processing- and assembly-based manufacturing, and establish different revenue models based on co-creation with clients</li> </ul> |
| Regional IT Solutions          | <ul> <li>Collect business insights through close ties with clients, turn into solutions and leverage lateral expansion</li> <li>Reinforce user organization support solutions and expand share of solutions that are rolled out nationwide</li> </ul>  |

| segment Fiscal 2024 Estimate |
|------------------------------|
|------------------------------|

| Service IT<br>Business    | Net Sales<br>Operating Income<br>Operating Margin | ¥165.0 billion<br>¥17.0 billion<br>10.3% |
|---------------------------|---|--|
| ВРО                       | Net Sales<br>Operating Income<br>Operating Margin | ¥38.5 billion<br>¥3.5 billion<br>9.1%    |
| Financial IT<br>Business  | Net Sales<br>Operating Income<br>Operating Margin | ¥125.0 billion<br>¥17.5 billion<br>14.0% |
| Industrial IT<br>Business | Net Sales<br>Operating Income<br>Operating Margin | ¥202.5 billion<br>¥21.0 billion<br>10.4% |

| New reporting segment          | Fiscal 2024 Estimate                              |  |
|--------------------------------|---|--|
| Offering Service<br>Business   | Net Sales<br>Operating Income<br>Operating Margin | ¥108.5 billion<br>¥9.5 billion<br>8.8%   |
| Business Process<br>Management | Net Sales<br>Operating Income<br>Operating Margin | ¥45.5 billion<br>¥4.8 billion<br>10.6%   |
| Financial IT<br>Business       | Net Sales<br>Operating Income<br>Operating Margin | ¥96.0 billion<br>¥13.0 billion<br>13.5%  |
| Industrial IT<br>Business      | Net Sales<br>Operating Income<br>Operating Margin | ¥109.0 billion<br>¥14.0 billion<br>12.8% |
| Regional IT<br>Solutions       | Net Sales<br>Operating Income<br>Operating Margin | ¥160.0 billion<br>¥18.0 billion<br>11.2% |

# **Business Models by Segment**



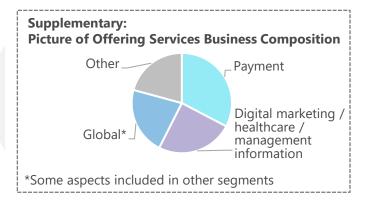
# **Offering Service Business**

Definition

Strategic domain

Configures services through own investment based on best practices accumulated groupwide and provides knowledge-intensive IT services





# **Business Process Management**

Definition

Strategic domain

Addresses issues related to business processes with IT technology, business know-how and skilled human resources to provide more sophisticated, more efficient outsourcing services



### **Industrial IT Business**

Definition

Strategic domain

Considers business and IT strategies together and leverages both, and supports business progress using expert business and operating know-how specific to industry sectors other than finance



#### **Financial IT Business**

Definition

Strategic domain

Considers business and IT strategies together and leverages both, and supports business progress using expert business and operating know-how specific to the finance industry



# **Regional IT Solutions**

Definition

Strategic domain

Provides IT professional services extensively, across regions and client sites, and collects and develops this know-how as the source of solutions to support efforts to address issues and promote business activities



# Strategic Domains Repost: Picture of Desired Status and Promotion Measures (Creation, Transformation, Expansion)



# 1. Strategic Partnership Business (SPB)

For clients at the top of their industry, we will draw on industry foresight and business knowledge that other companies cannot match—our business tools—to explore and promote business strategies with clients and underpin business basics

#### **Desired Status**

Building strong business partnerships to help clients expand operations by jointly exploring business strategies and identifying and solving business-related concerns

#### **Promotion Measures**

- Help solve clients' management concerns through hypotheses and proposals
- Demonstrate composite strengths of Group; utilize advanced technologies and forte products
- Build closer client connections at each level, hinging on management class
- Launch joint projects with business partners

# 3. Business Function Service (BFS)

We will combine industry and business knowledge accumulated within the Group and utilize advanced technologies to anticipate client needs and provide business functions as services to enhance their value chains.

#### **Desired Status**

Complementing IT Offering Service with new businesses to enhance efficiency, mainly through automation, and providing high-value-added services to clients

#### **Promotion Measures**

- Take on responsibility for clients' value chain and contribute to business expansion
- Escape from labor-intensive business through greater use of machines and automation
- Add business services to Group's IT Offering Service
- Utilize and provide access to Group's market channels

# 2. IT Offering Service (IOS)

We will combine leading-edge technologies and know-how accumulated as a corporate group to create and quickly provide IT solution services that anticipate client needs.

#### **Desired Status**

Allowing TIS INTEC Group strengths to blossom under IT Offering Service banner; switch from labor-intensive style to non-price competition, knowledge-intensive style

#### **Promotion Measures**

- Establish schemes/systems emphasizing speed
- Build eco-systems in cooperation with business partners
- Utilize and provide access to Group's marketing channels

# 4. Frontier Market Creation Business (FCB)

We will utilize Group technology, operating know-how and customer bases to create new markets and business models matched to evolving industry and social needs and develop businesses for these markets on our own.

#### **Desired Status**

Creating new markets that become pillars of business for the Group

#### **Promotion Measures**

- Team up with clients to pursue new business opportunities
- Demonstrate innovation through creative alliances with business partners
- Encourage business creation using business ideas of individuals



# Make society's wishes come true through IT.



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