

## TIS INTEC Group Medium-Term Management Plan (2024–2026)

May 8, 2024

## TIS Inc.



## 1. Looking Back on Previous Medium-Term Management Plan

2. Group Vision 2032

## 3. New Medium-Term Management Plan "Frontiers 2026"

All statements described in these materials are based on information available to management regarding the TIS INTEC Group—that is, TIS and the subsidiaries under its umbrella—as of the presentation date and certain assumptions deemed reasonable at this time. No intent is implied of promise by the Company to achieve such forward-looking statements. Indeed, various factors may cause future results to be substantially different from the assumptions presented in these materials.

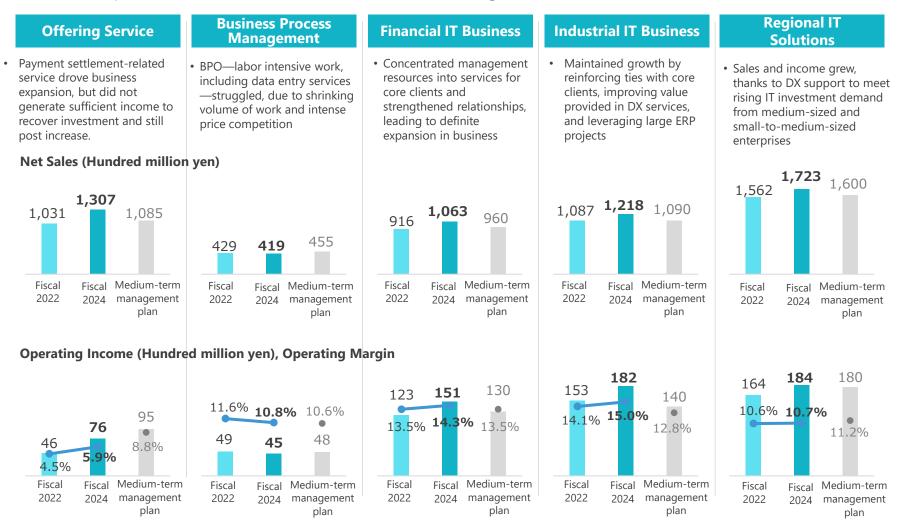


• Realized profit growth by advancing structural transformation and improving productivity, and reached key performance targets for operating income and strategic domain ratio.

	Fiscal 2021	Fiscal 2024			24	
	Actual		Management Plan Targets		Actual	Growth Ratio
Net Sales	¥448.3 billion	•	¥500 billion	$\bigcirc$	¥549 billion	22.5%
Operating Income	¥45.7 billion	-	¥58 billion	0	¥64.5 billion	41.1%
Operating Margin	10.2%	-	11.6%	0	<b>11.8</b> %	+1.6pt
EPS Growth CAGR	11.1%	-	Above 10%	$\bigcirc$	<b>22.5</b> %	+11.4pt
Strategic Domains Ratio	51%	-	60%	0	<b>61</b> %	+10pt
Sales of Societal Issue Solution Services	¥38.0 billion	•	¥50 billion	Δ	¥49.7 billion	30.8%
ROE	10.8%	•	12.5-13%	0	16.0%	+5.2pt



- Growth in net sales and income for Offering Service, Financial IT, Industrial IT and Regional IT Solutions.
- Although payment settlement-related services drove sales by Offering Service Business higher, segment carried heavy burden of upfront investment and thus failed to reach income target.

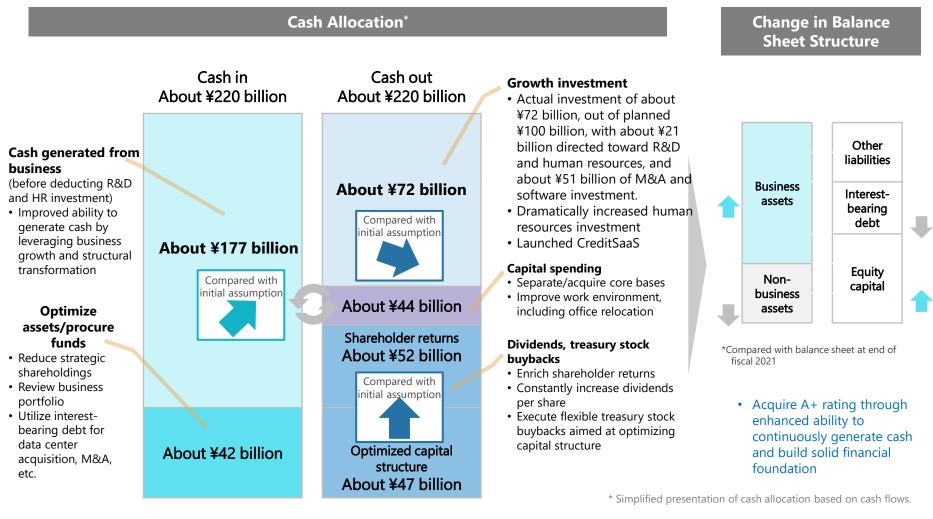


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## Status of Cash Allocation / Balance Sheet Structure



- Through business expansion, honed higher than initially expected ability to generate cash, executed investment to grow business and develop human resources, and strengthened shareholder returns.
- Vigorously implemented financial measures, including flexible treasury stock buybacks aimed primarily at optimizing capital structure.



## **Major Initiatives**

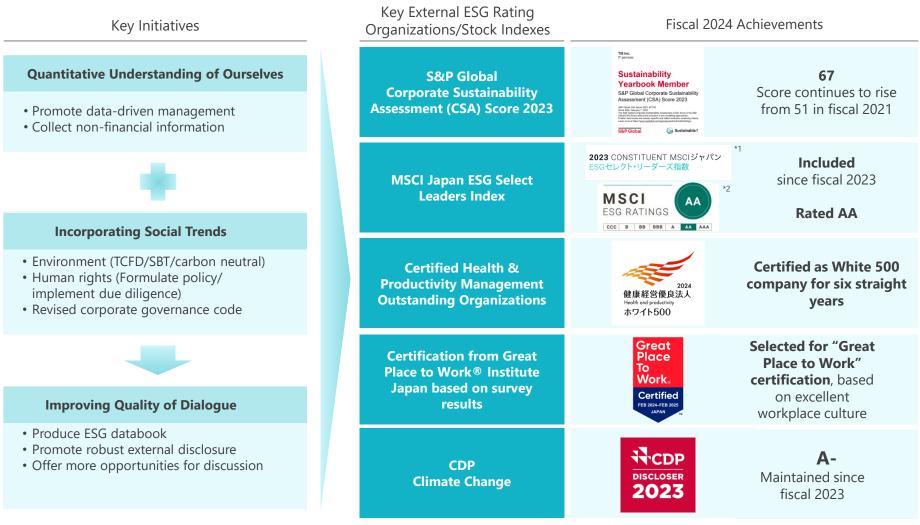


- Revitalized various initiatives in accordance with basic policy of medium-term management plan.
- Many new initiatives only halfway through to producing concrete results pegged to profit, and bringing such initiatives to fruitful conclusion that sets stage for next-stage growth remains issue to address going forward.

Improve value of DX services provided	<ul> <li>Strengthen client base through delivery of large-scale projects, enhance issue-solving capabilities by supplementing upstream functions</li> <li>Responded to orders and completed multiple large-scale projects for clients in finance, industry and public service sectors</li> <li>Responded to orders for large-scale core upgrade projects by constantly reinforcing migration and ERP introduction services</li> <li>Turned Fixel—company specializing in enterprise system UI/UX design—into subsidiary</li> </ul>
Expand investment to generate new strengths	<ul> <li>In addition to establishing credit/debit processing, expand scope of activities to new themes, with sights on embedded finance         <ul> <li>Launched CreditSaaS and began providing service to NTT DoCoMo</li> <li>Turned Nihon ICS into wholly-owned consolidated subsidiary, and began collaborating on new business creation, including DX on business transactions for small and medium-sized enterprises</li> <li>Achieved new business creation through co-creation, including release of Sumitomo Mitsui Card Mobile Payment Package and steps to turn ULTRA in to consolidated subsidiary</li> </ul> </li> <li>Promote initiatives to grow existing businesses and fuel long-term business development         <ul> <li>Maintained continuous solution improvement and marked growth in core business solutions, such as ERP and modernization</li> <li>Reinforced regional revitalization and healthcare activities, including area data usage service and electronic health record/medical information platform</li> </ul></li></ul>
Deepen and extend global operations	<ul> <li>Form new global partnerships, especially in ASEAN region, and accelerate activities to create new businesses</li> <li>Received order for large-scale project through Group connections at MFEC Public Co., Ltd., and I AM Consulting Co., Ltd.</li> <li>Turned Vector Consulting Group, a major management consulting firm in India, into an equity-method affiliate</li> <li>Transportation payment package, developed jointly with PT Aino Indonesia, adopted by integrated transportation platform in Jakarta</li> <li>Formed capital and business alliance with PIX Moving, a self-driving electric vehicle start-up</li> </ul>
Diversify human resources, sharpen skills	<ul> <li>Add more consulting staff through internal transfers and external recruitment</li> <li>Expanded number of DX consultants to 510, above target of 500, and worked to create new framework for human resources portfolio</li> </ul>
Turn virtuous circle of value co-creation by society and employees	<ul> <li>Review human resources system with goal to raise value provided by human resources and improve structure for dealing with ESG issues</li> <li>Revised human resources system, raised basic compensation to boost employee job satisfaction, and achieved certain level of success in attracting highly skilled individuals</li> <li>Established structure to promote sustainability issues (human rights, corporate governance, human capital, taxes, etc.) and improved external evaluations</li> </ul>

## **Initiatives in Sustainability Management (External Evaluation)**

• As a result of progress in sustainability activities and system development, especially related to the environment, human capital and information disclosure, TIS seen as ESG stock and has earned high marks from external rating organizations.



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## Initiatives in Sustainability Management (Internal Measures)



- Implemented internal measures corresponding to initial targets, and despite great progress on environmental and governance fronts, failed to reach targets on social front.
- Improving quality of value cycle with stakeholders, starting with increase in added value of services to clients, remains issue

Initiative policy		Indicators	Targets	Fiscal 2024 actual
Promote growth strategy to contribute to solutions of four social issues based on long-term trends		Sales of societal issue solution service <sup>*1</sup>	Above ¥50 billion	¥49.7 billion
	Strengthen climate change/carbon neutral measures based on long- term environmental targets	GHG emission (comparison with fiscal 2020)*1	3% reduction	60% reduction (forecast)
Contribute to		Adoption rate of renewable energy in major data centers	More than 10%	65% introduce (forecast)
society and		Disclosure in line with TCFD recommendation, endorse Science Based Targets initiative		Disclosed TCFD-based information, SBT1.5°C targets (endorsed June 2023)
····y ····y		5 5	formulation and	Gathered data on waste generated by major Group companies (since fiscal 2020)
Sustainable improvement in stakeholder engagement	Increase stakeholder satisfaction to deepen value exchange with stakeholders	Job satisfaction*3	62%	61%
		Client/service satisfaction *3	60%	56%
		Business partner satisfaction *3	81%	77%
	Strengthen human rights measures			Formulated human rights policy, implemented human rights due diligence
Constantly pursue level of corporate governance that elicits greater trust from society		Establish management system based on non- financial information		Expanded range of non-financial information obtained, partially provided with third-party guarantee, publish comprehensive ESG data book
		Optimization of management resource allocation from a capital cost perspective		Utilized cash paralleling optimization of non-business assets, including reduction of cross-shareholdings, and achieved both active growth investments and enhanced return to shareholders
		Foster awareness of improving corporate value, and improve officers' compensation system to share interests with stakeholders		Applied customer/service and business partner satisfaction to job satisfaction as performance criteria for officers' compensation to further improve corporate value
		Pursue further transparency and independence of the Board of Directors		Disclosed skill matrix of directors, and and operated committees, notably, Nomination Committee and Compensation Committee, chaired by external directors
		Enhance corporate governance (Strengthen management supervisory function, understand and respond to risks related to taxes and human rights)		Established Corporate Sustainability Committee under Board of Directors, and office to promote corporate governance
-	Promote growth st solutions of four so term trends Contribute to decarbonized society and recycling society Sustainable improvement in stakeholder engagement Constantly pui governance th fre	Promote growth strategy to contribute to solutions of four social issues based on long- term trends Contribute to decarbonized society and recycling society Understand current situation promotion of reduction tar Sustainable improvement in stakeholder engagement Increase stakeholder satisfaction to deepen value exchange with stakeholders Strengthen human rights measures Constantly pursue level of corporate governance that elicits greater trust from society	Promote growth strategy to contribute to solutions of four social issues based on long- term trendsSales of societal issue solution service'1Contribute to decarbonized society and recycling societyStrengthen climate change/carbon neutral measures based on long- term environmental targetsGHG emission (comparison with fiscal 2020)'1 Adoption rate of renewable energy in major data centers Disclosure in line with TCED reco endorse Science Based Targets in Disclosure in line with TCED reco endorse Science Based Targets in Disclosure in line with TCED reco endorse Science Based Targets in Disclosure in line with TCED reco endorse Science Based Targets in Disclosure in line with TCED reco endorse Science Based Targets in Disclosure in line with TCED reco endorse Science Based Targets in Disclosure in line with TCED reco endorse Science Based Targets in Disclosure in line with TCED reco endorse Science Based Targets in Disclosure in line with TCED reco endorse Science Based Targets in Disclosure in line with TCED reco endorse Science Based Targets in Disclosure in line with TCED reco endorse Science Based Targets in Disclosure in line with TCED reco endorse Science Based Targets in Disclosure in line with TCED reco endorse Science Based Targets in Disclosure in line with TCED reco endorse Science Based Targets in Disclosure in line with TCED reco endorse Science Based Targets in Disclosure in line with TCED reco endorse Science Based Targets in Disclosure in line with TCED reco endorse Science Based Targets in Disclosure in line with TCED reco endorse Science Based Targets in Disclosure in line with TCED reco endorse Science Based Targets in Business partner satisfaction "3 Business partner satisfaction "3 Business partner satisfaction "3 Disc	Promote growth strategy to contribute to solutions of four social issues based on long- term trends       Sales of societal issue solution service"1       Above 

\*1 Consolidated \*2 Consolidated (domestic) \*3 TIS and INTEC

\*4 At planning stage, goal was to achieve 3% reduction, with 1% decrease each year for three years, in line with Energy Saving Act. But took robust approach to adoption of renewable energy at key data centers, paralleling higher SBT target, which caused large discrepancy between targets and actual results.



## **1. Looking Back on Previous Medium-Term Management Plan**

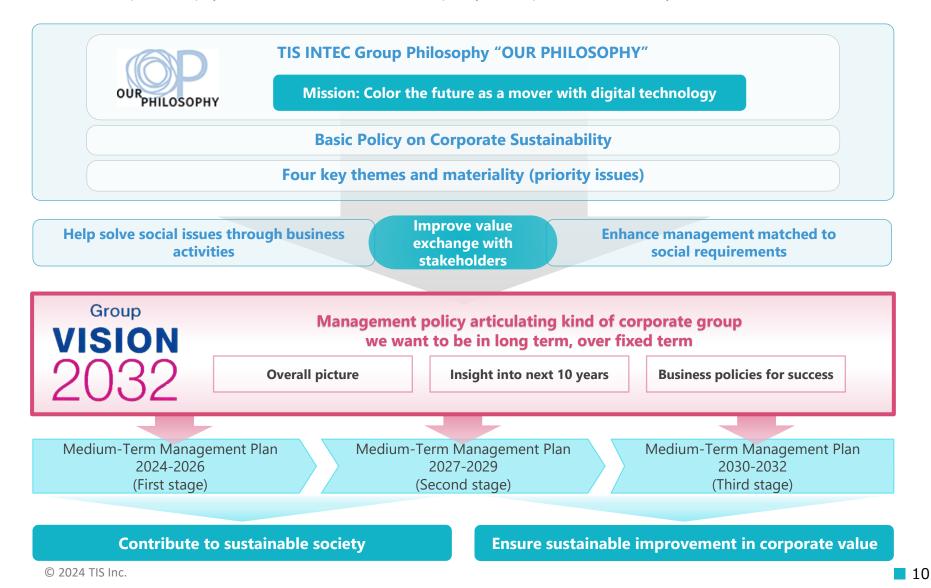
2. Group Vision 2032

## 3. New Medium-Term Management Plan "Frontiers 2026"

## **Positioning Group Vision 2032**



• Group Vision is long-term management policy aimed at providing new possibilities and options as described in TIS INTEC Group Philosophy "OUR PHILOSOPHY" and basic policy on corporate sustainability.





• Update management direction from long-term perspective, based on major changes in internal and external environments, and set as new Group vision

#### **External Environment**

**Heightened uncertainty in competitive circles**, fueled by technology development and growing interest in SDGs

- ✓ Technologies with potential to change business models, industrial structures and state of society over next 10 years will enter practical stage one after another.
- ✓ Various services utilizing these technologies will be required as measures to address social issues become more top-priority for companies.
- ✓ Related to this, opportunities to co-create and compete with various players, including those from other industries, are increasing.

#### **Internal Environment**

Good progress toward medium- to long-term management objectives but **need to revise targets**, **given changes in external environment** 

- ✓ Generally exceeded targets stated in Medium-Term Management Plan (2021–2023)
- ✓ Progress on strategic domain ratio set under group vision tracking as expected
- ✓ Various activities at nascent stage, like buds ready to blossom, so need rethink corporate position and set new targets given changes in external environment but based on these emerging activities

#### Must update management policy with long-term perspective based on current conditions



Society oriented, operationally diverse, globally active

Business policy guiding progress toward successful conclusion

Seek to possess insight into future and ability to solve issues, integrate capabilities of various players, maintain position conducive to co-creation, and be indispensable to social change

- Deepen dialogue with market by engaging top companies in co-creation and providing services that will dominate market, and acquire insight into real issues of concern to clients
- Be a corporate group that extends accumulated power of integration to future-matched approaches, such as greater cooperation across different industries, improves methods for solving issues, and constantly creates social innovation on world stage



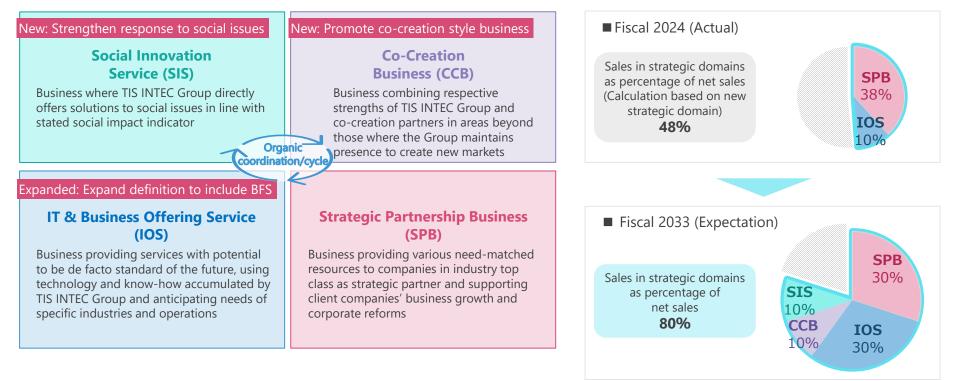
 We will partially revise strategic domains, based on long-term business direction, with aim of developing business pursuits hinging on social issue resolution and co-creation and commercializing services that go beyond IT alone.

#### **Redefined Strategic Domains under Group Vision 2032**

✓ Since 2017, when Group Vision 2026 was prepared, very clearly highlighted social role that TIS INTEC Group must fulfill and best business approach to take over next 10 years, shaping new priority business areas.

#### **Strategic Domains: Desired Composition**

✓ SPB and IOS domains domains will be much bigger, new CCB and SIS domains will have grown to certain size, and business portfolio will be well-balanced mix of diverse business models





## 1. Looking Back on Previous Medium-Term Management Plan

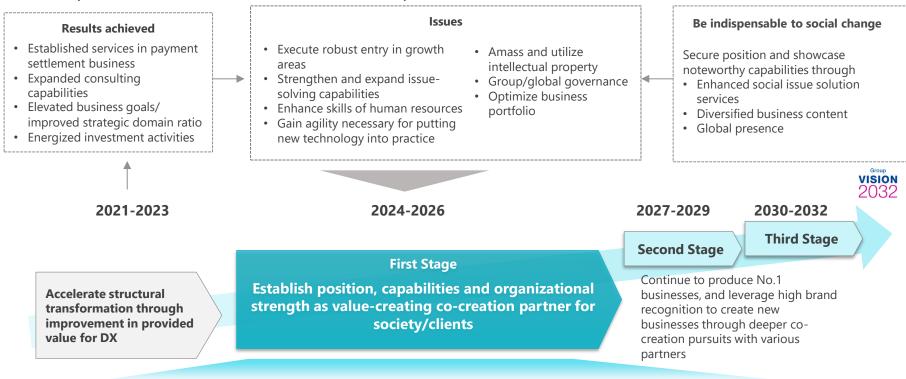
2. Group Vision 2032

3. New Medium-Term Management Plan

## Positioning of Medium-Term Management Plan (2024–2026)

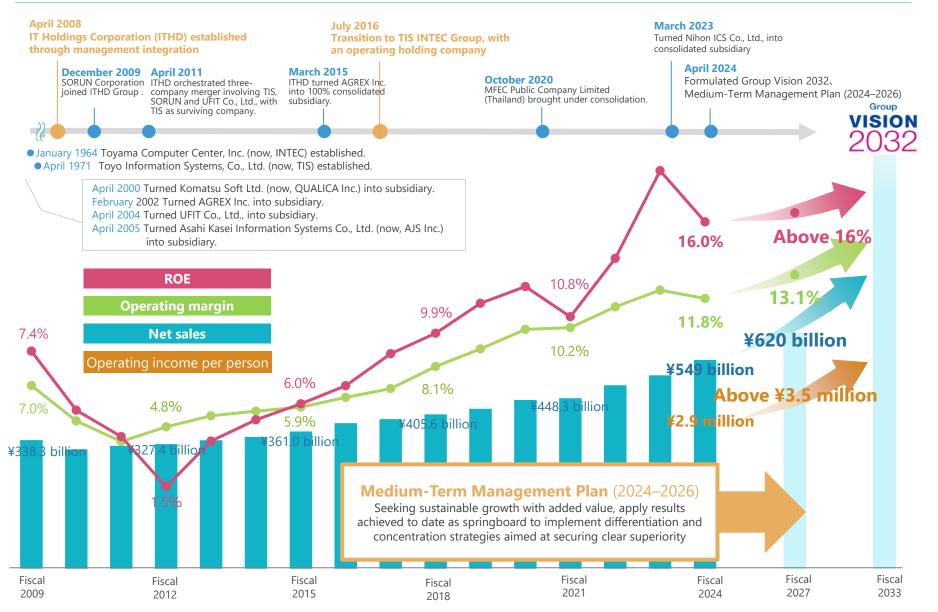


 Tie relationships forged with clients and each type of investment made during Medium-Term Management Plan (2021–2023) to results and also, positioning plan as first stage of journey to realize Group Vision 2032, secure new status and capabilities



On basis of investment results achieved to date, implement **differentiation and concentration strategy** designed to clearly showcase TIS INTEC Group's excellence and thereby **demonstrate reason for TIS INTEC Group to remain market and client choice going forward**  -Seeking sustainable improvement in corporate value-







Basic policy	added value. We wil	<b>development</b> as a funda Il strive to achieve <b>chang</b> ins, starting with <b>forwar</b>	amental <b>jes in so</b>	ciety and for c	orporate cliei	nts by enha	ancing quality
	Human resources growth and added value cycle	Improved earning power	Asset (=intellectual property) value creation		Winning confidence of society		Meaningful growth
Key performance indicators	Operating income per person <b>More than ¥3.5</b> <b>million</b>	Operating margin <b>13.1%</b> Adjusted operating margin 13.4% <sup>%1</sup>	Ab	ROIC/ROE Sales Above 13%/ above16%		-	EPS CAGR Above 10%
	<ul> <li>Market Strategies</li> <li>Concentrate investment of management resources into defined growth areas, based on social issues and in-house strengths</li> <li>Balancing efforts to increase added value of services and reinforce technology investment, expand business with sense of speed, especially in ASEAN region</li> </ul>						
	Service Strategies	Technology Strat	egies	Intellectual Property Strategies		Human Resources Strategies	
Priority strategies	<ul> <li>All services, from upstream to business process outsourcing, will benefit under full value chain status</li> <li>Enrich pure services*3, focusing on four social issues*2</li> <li>Leverage knowledg distribution, IT arch development and redeployment struct</li> <li>Promote process redevelopment usin automation</li> </ul>		itect ture	<ul> <li>Seek balance between higher added value and expanded business scale, with greater accumulation and utilization of intellectual property</li> <li>Accelerate intellectual property creation through internal use of information on points of client contact</li> </ul>		<ul> <li>Bolster issue resolution capabilities by increasing number consultants to create 700-person structure and by standardizing basic consulting skills</li> <li>Secure and develop top talent and establish structure for flexible redeployment of human resources</li> </ul>	

\*1 Adjusted operating income margin: Calculated by adding goodwill amortization cost back to operating income.

\*2 Financial inclusion, urban concentration/rural decline, low-carbon/decarbonization, and health concerns. These issues were determined by backcasting from what the world

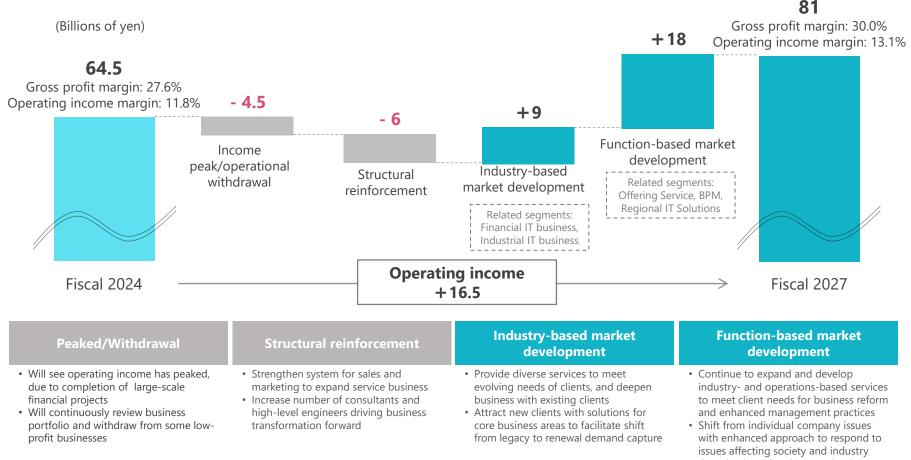
might be like in 2050 and selected on the basis of TIS INTEC Group's ability to contribute to issue resolution.

\*3 Type of services essentially offered under uniform specifications applicable to all clients.

## **Consolidated Operating Income Growth Scenario**



- Continue to strengthen frontline, and develop market from function perspective as driver of growth
- Seek to reinforce business foundation primed for sustainable growth while maintaining short-term—that is, current—growth



• Grow business in ASEAN region by forming more global partnerships and raising value of provided services



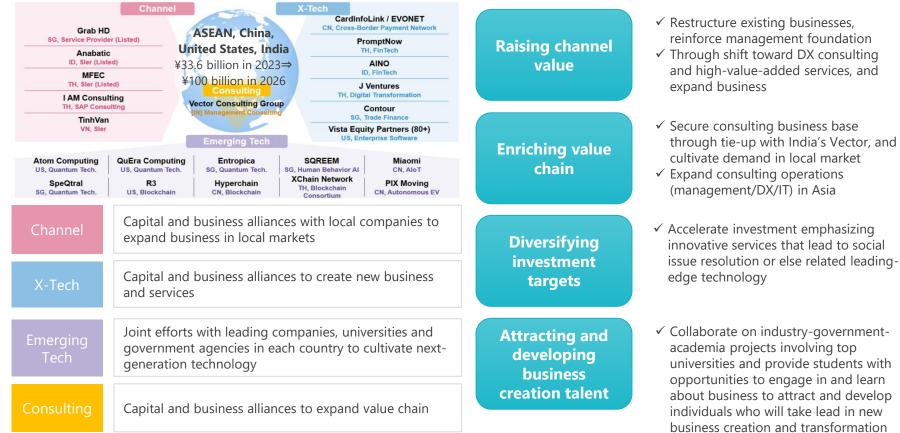
• Expand business areas through development of diverse services based on market characteristics of each segment, and strive to increase scale and value in provided services

Offering Service	Business Process Management	Financial IT Business	Industrial IT Business	Regional IT Solutions	
<ul> <li>Respond to diverse needs related to cashless operations and develop new social issue solution services with strong finance and payment settlement features.</li> <li>Improve profitability with enhanced investment management.</li> </ul>	<ul> <li>As market for certain BPO services shrinks, review business structure and return to growth trajectory by shifting toward customer experience area, where demand is high, and pursuing development of services in collaboration with other segments.</li> <li>Demand peaking as larg scale projects come to e but will co-create with clients, promote modernization business, attract new clients and diversify client base in effort to establish foundation for next stag of growth.</li> </ul>		<ul> <li>Deepen client base, with emphasis on energy, manufacturing and social infrastructure sectors, and enhance range of services.</li> <li>Develop existing client base while attracting new clients by leveraging diversity of services, including ERP and modernization.</li> </ul>	• In nationwide approach, promote original IT solutions built on close ties with clients in five key areas (government administration, healthcare, finance, industry and infrastructure)	
Net Sales (Hundred million y	en)				
1,307 <b>1,630</b>	419 <b>460</b>	1,063 <b>1,035</b>	1,218 <b>1,410</b>	1,723 <b>1,910</b>	
Fiscal Fiscal 2024 2027	Fiscal Fiscal 2024 2027	Fiscal Fiscal 2024 2027	Fiscal Fiscal 2024 2027	Fiscal Fiscal 2024 2027	
Operating Income (Hundred	million yen), Operating Marg	gin			
<b>8.9%</b> 5.9% <b>145</b> 76	10.8% <b>11.3%</b>	<sup>14.3%</sup> <b>13.0%</b> 151 <b>135</b>	15.0% <b>16.0% 225</b> 182	10.7% <b>13.1%</b> <b>250</b> 184	
Fiscal Fiscal 2024 2027	Fiscal Fiscal 2024 2027	Fiscal Fiscal 2024 2027	Fiscal Fiscal 2024 2027	Fiscal Fiscal 2024 2027	

## Market Strategies—Global—

**Global Partnerships** 

- Asia, with its massive market potential, is long-term target for business expansion, but efforts are being directed toward greater activity in ASEAN region, looking toward consolidated net sales of ¥100 billion by 2026.
- Develop business activities with sense of speed, balancing efforts to raise value across all businesses through fusion of IT and business restructuring/consulting and efforts to enhance technology investment function.



**Priority Measures** 

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• Define priorities from both industry and function perspectives, concentrate investment of management resources into select targets, and promote expansion of services and raise added value.

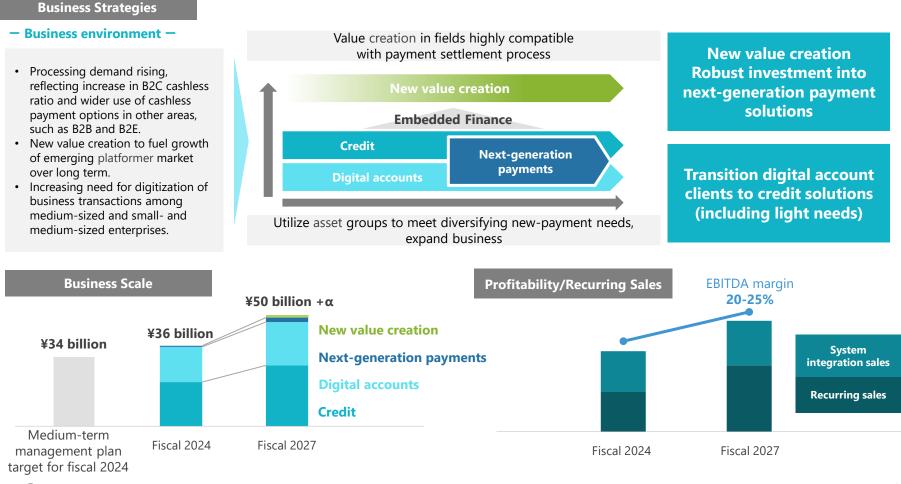
	Develop market from industry perspective	Develop market from function perspective
Business direction	<ul> <li>Apply knowledge laterally, cultivate client base from industry perspective, deepen relationships with clients as core partner.</li> <li>Develop relationships with clients as strategic partner, including launch of co-creation businesses.</li> </ul>	<ul> <li>Provide services with potential to become de facto standard for specific operations and functions in the future.</li> <li>Strengthen approach to address social and industry issues, shifting from emphasis on large-scale to include small- and medium-sized businesses as well.</li> </ul>
Service strategies	<ul> <li>Establish competitive services aimed at cultivating core business areas</li> <li>✓ Differentiate ERP by enriching software system with original industry templates and optional modules         <ul> <li>→ Mainly chemicals and assembly-based manufacturing sectors</li> <li>✓ Modernization services will expand banking systems and address need for large-scale removal of legacy systems</li> </ul> </li> </ul>	<ul> <li>Expand and promote pure services for specific operations and functions and social issue solutions</li> <li>✓ Develop payment settlement solutions into pillar of business with strengths in finance and payment settlement to address social issues</li> <li>→ Digitize transactions, including B2B</li> <li>✓ Expand and promote specialized-function, top-selling niche services</li> <li>→ Including accounting/business management, CRM/SFA/digital marketing, healthcare/medical services, government administration, IT- managed services</li> </ul>

- ✓ Promote full value chain of services to address clients' wide-ranging transformation needs
   → Covering consulting, UX design, analytics, BPO expansion
- ✓ Hone sharper competitive edge in services by reinforcing feedback cycle of client comments

Shared

## Service Strategies—Payment Business—

- Amid expectations of continued growth in cashless market, expand scale of business with broader lineup of services, including digital wallets and embedded finance, to complement CreditSaaS, which launched in fiscal 2023.
- Address diversifying payment needs by quickly and efficiently expanding operations utilizing existing assets while increasing profitability and taking on challenge of new value creation.

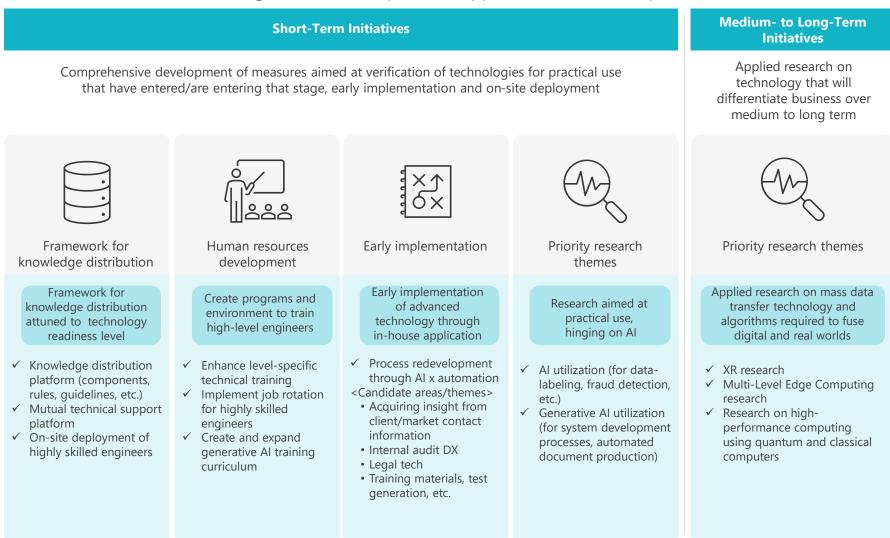




## **Technology Strategies**



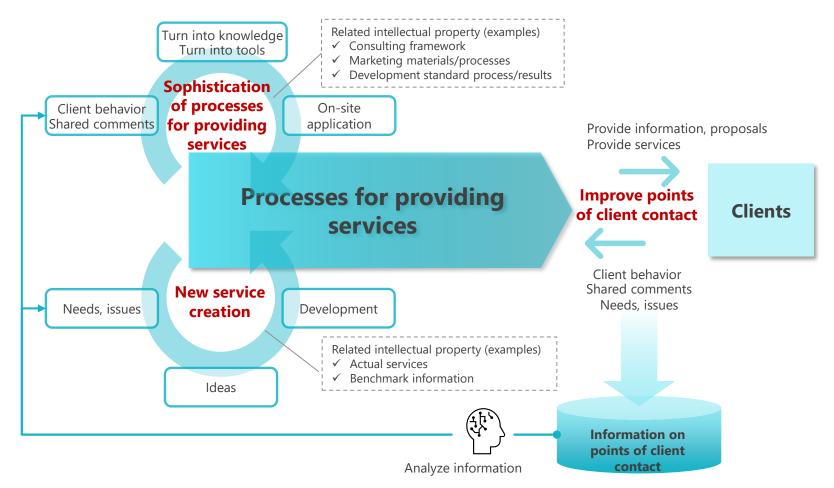
 Based on technology portfolio featuring technologies selected from all globally available technologies as key from TIS INTEC Group perspective, develop comprehensive measures to facilitate proactive research on these technologies and realize practical application as soon as possible.



# **Intellectual Property Strategies**—Reinforce intellectual property creation cycle to support business expansion and high added value—



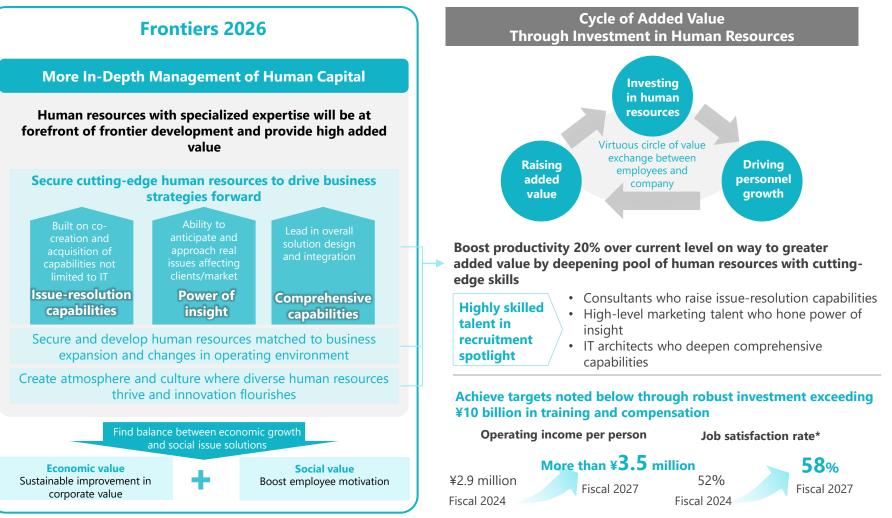
- Leverage internal use of points of client contact and apply to new service creation and sophistication of processes for providing services
- Use processes to provide high-value services and services with high satisfaction rate to improve client communication, and create virtuous circle that generates high-value information from client communication which will in turn lead to next intellectual property asset



## Human Resources Strategies

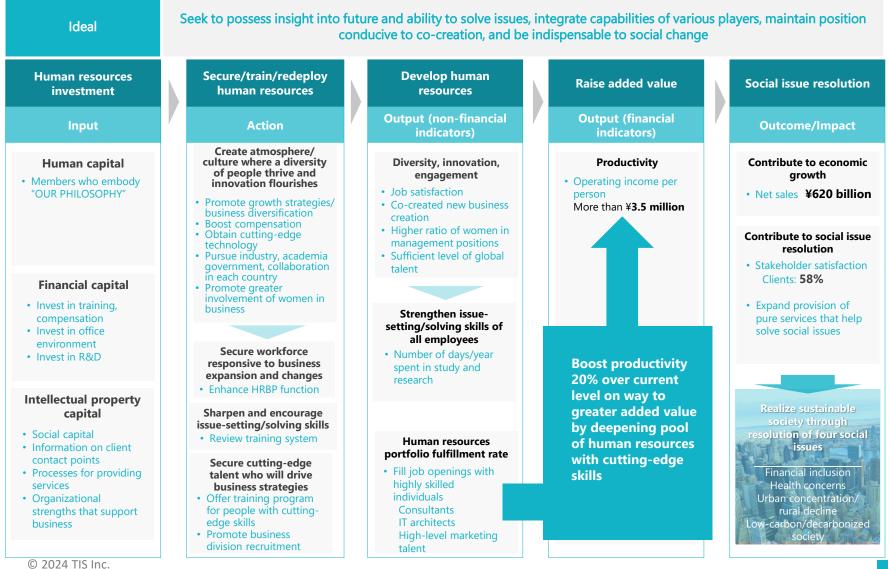


- Continue robust investment in human resources—the TIS INTEC Group's most important management asset
- Support efforts of each and every employee to embrace new challenges so as to enable human resources with specialized expertise to provide high added value, and promote virtuous circle of value exchange between employees and company



## Human Resources Strategies

• Develop and promote TIS Human Resources Investment Framework to enhance effectiveness of added value improvement cycle through human resources investment





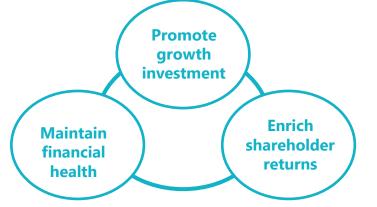
## **Financial Policy**



 Realize sustainable growth through robust growth investment on firm financial footing, and boost corporate value still higher through a balanced approach emphasizing improved capital efficiency and enhanced shareholder returns

#### **Financial Policy**

- Total growth investment over three years
   About ¥100 billion
- Robust investment to optimize business portfolio
- Sustainable generation of returns exceeding cost of capital, and wider equity spread



- Allow debt-equity ratio up to 0.5, understanding optimization of capital structure comes with improved ability to generate cash
- Maintain "A" rating
   \* "A+" as of November 13, 2023
- Maintain level of cash and deposits, plus commitment line, equivalent to about two months' worth of sales

- Raise total return ratio to 50% (yardstick)\*from 45%
- Continue to enrich dividends per share
- Maintain upper limit on treasury stock holdings at 5% of total shares outstanding, and cancel the excess

#### Sustainable Improvement in Corporate Value

# ROE

# Fiscal 2027

 Set minimum higher than level achieved in fiscal 2024, excluding temporary factors. Looking long term, aiming for ratio above 20%.

# ROIC

Fiscal 2027

Above 13%

 From long-term perspective, aiming for high level through robust growth investment while maintaining fiscal restraint.

## EPS Growth CAGR Above 10%

 Aim for continued improvement in value per share, hinging on sustainable business growth.

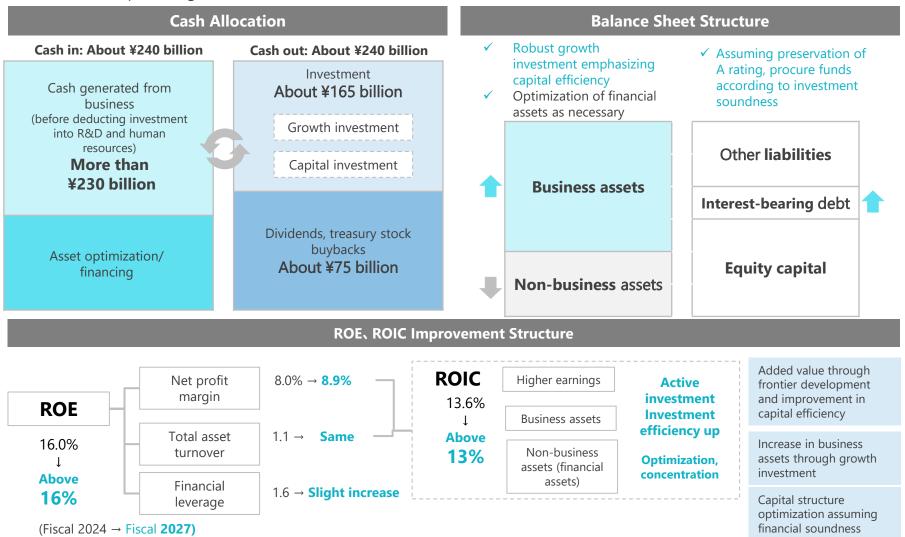
Note: ROIC = NOPAT / (interest-bearing debt + equity capital), where interest-bearing debut includes borrowings, corporate bonds and lease obligations.

## **Cash Allocation / Balance Sheet Structure**

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- Promote vigorous growth investment activity and enrich shareholder returns by improving ability to generate cash based on profit growth
- Procure funds as investment opportunities dictate, and implement measures to optimize capital structure flexibly, taking into account prevailing situation



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## **Growth Investment**



 Establish position, capabilities and organizational strength as value-creating co-creation partner for society/clients through robust prior investment for sustainable growth, and seek to remain market and client choice going forward

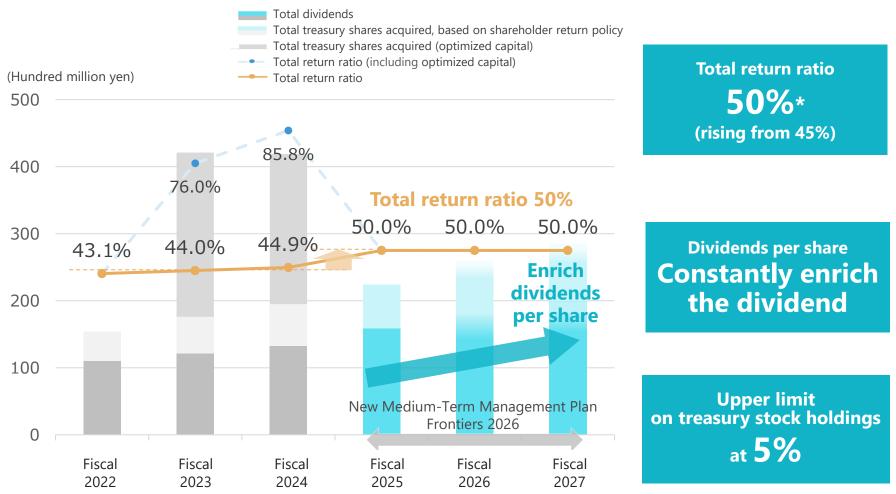
### Growth investment of about ¥100 billion (cumulative, over three years)

	Inv	Investment Policy			
	Human resources	<ul> <li>Further strengthen recruitment/training to expand squad of cutting-edge talent who will take value higher</li> <li>Concentrate investment on consultants, high-level marketing talent and IT architects who are targets of priority recruitment/training</li> </ul>	Strengthen issue-solving capabilities Expand squad of Acquire latest		
			cutting-edge talent technologies		
Stronger		<ul> <li>R&amp;D on the latest technologies to generate new perceptions of value and structural changes and</li> </ul>			
internal status	R&D	drive business co-creation, production innovation and enhanced issue-solving capabilities	Social issues targeted for resolution		
		<ul> <li>Applied research that will accelerate new business creation</li> </ul>	Financial inclusion Urban concentration / Rural decline		
¥30 billion	Software	<ul> <li>Rise to pinnacle of business model for digital solutions with expanded service lineup</li> <li>Continue to invest in software development to address social issues and build industry platforms</li> </ul>	Low-carbon / decarbonized society Health concerns		
¥70 billion M&A (capital contribution)		<ul> <li>Capitalize on M&amp;A opportunities to differentiate and concentrate strengths, hinging on solid status of Offering Service Business, especially area of payment settlement, as well as expansion of value chain</li> <li>Contribute capital to acquire technology and know-how and to promote joint business activities</li> </ul>	Expand services and co- creation businesses Expand value chain Reinforce value-creation capabilities		

## **Basic Policy on Return to Shareholders**



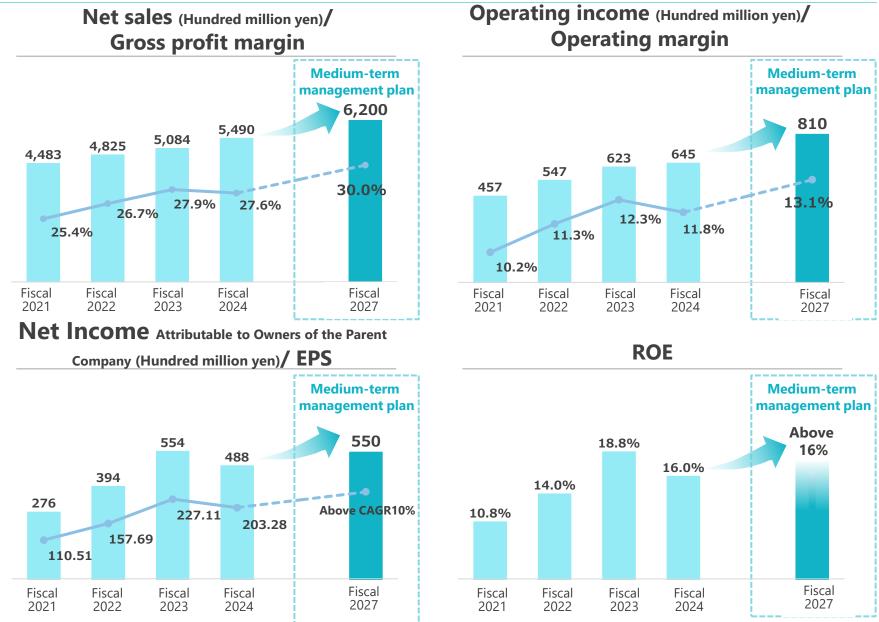
- Raise total return ratio to 50% (yardstick) from 45 %.
- Constantly enrich dividends per share and enhance engagement with shareholders.



\*Calculation based on income earned from operating activities (after deducting corporate taxes and non-controlling interests)

## **Performance Targets**





## **Evolution of ESG in Sustainability Management**



• Continue to drive evolution of sustainability management forward and, from a medium- to long-term perspective, aim for sustainable growth paralleling added value

### Solutions to social issues through business activities

• Aim to integrate business and sustainability so that promoting business aligned to strategic domains itself creates social value

## Environment

#### Contribute to decarbonized society and recycling society

- Strengthen climate change/carbon neutral measures based on longterm environmental targets
  - ✓ Scope 1 + 2: Achieve carbon neutrality by fiscal 2041, ending March 31 (100% reduction of GHG emission compared with fiscal 2020)
  - ✓ Scope 1 + 2 + 3: Achieve net zero by fiscal 2051
- Understand the current situation regarding water and waste, and formulation and promotion of reduction targets

## Social

#### Sustainable improvement in stakeholder engagement

- Develop a human resources investment framework to enhance added-value improvement cycle
  - ✓ Active investment into education and compensation over ¥10 billion
  - ✓ Increase productivity by 20% to improve added value
- Strengthen human rights measures
  - ✓ Establish system to reduce negative impacts with rights holders in mind

## Governance

#### Constantly pursue level of corporate governance that elicits greater trust from society

- Enhance Group/global business management
- Strive to optimize business structure to achieve sustainable improvement in corporate value
- Maintain directors' compensation program to support medium- to long-term improvement in corporate value
- Improve diversity and monitoring function of the Board of Directors
- Continue to boost efficiency and strengthen internal controls through standardized/shared business operations

## **Non-Financial Management Metrics**



 Aim to realize change for society and client companies by improving quality across entire value chain, and set non-financial metrics alongside financial metrics to measure impact of Group business activities on society from broader perspective

	Materiality	Perspective/policy on measuring progress	Indicators	Scope of dat collection*2	<sup>a</sup> Fiscal 2027 targets	Fiscal 2024 results
	Create a society in which diverse human resources are engaged and thrive	Demonstrate capabilities of employees	Job satisfaction	В	58%	52%
1		Human resources with specialized expertise will be at forefront of frontier	Number of consultants	В	700	510
		development and provide high added value	Number of female employees in management positions	В	15%	12%
	Create a society in which	Provide value to society	Strategic domain ratio*1	А	52% (new standard)	48% (new standard)
2	diverse human resources are engaged and thrive	Aim to integrate business and sustainability so that promoting business aligned to strategic domains itself creates social value	Operating income per person	А	Above ¥3.5 million	¥2.9 million
			Growth investments	А	Three-year cumulative total ¥100 billion	Three-year cumulative total ¥72 billion
	Create a safe	Quality demanded by society Realize management attitude/practices	Client/service satisfaction	С	59%	54%
3	society through high- quality services	supporting accumulation/distribution of intellectual property, and create appealing quality	Business partner satisfaction	D	81%	77%
	Enhance corporate	Company chosen by society	GHG emissions (Scope1+2) * <sup>3</sup> [compared with fiscal 2020]	А	70% reduction	60% reduction (forecast)
4	governance and earn the trust of society	Constantly reinforce internal controls on groupwide basis, and contribute to decarbonized society and recycling- oriented society	Renewable energy utilization rate <sup>*</sup> (Offices, data centers)	<sup>з</sup> В	Fiscal 2031 Full introduction	55% introduced (forecast)

\*1 Strategic domain ratio reached 61% in fiscal 2024, but because of stricter scrutiny paralleling a review of strategic domains for the new measurement plan, the ratio was reassessed at 48% under a new standard, with new target for fiscal 2027 based on this standard as well.

\*2 Scope of data collection: A: Consolidated/ B: Consolidated (domestic) / C: TIS, INTEC, AGREX, QUALICA, AJS, and TIS Solution Link / D: TIS, and INTEC

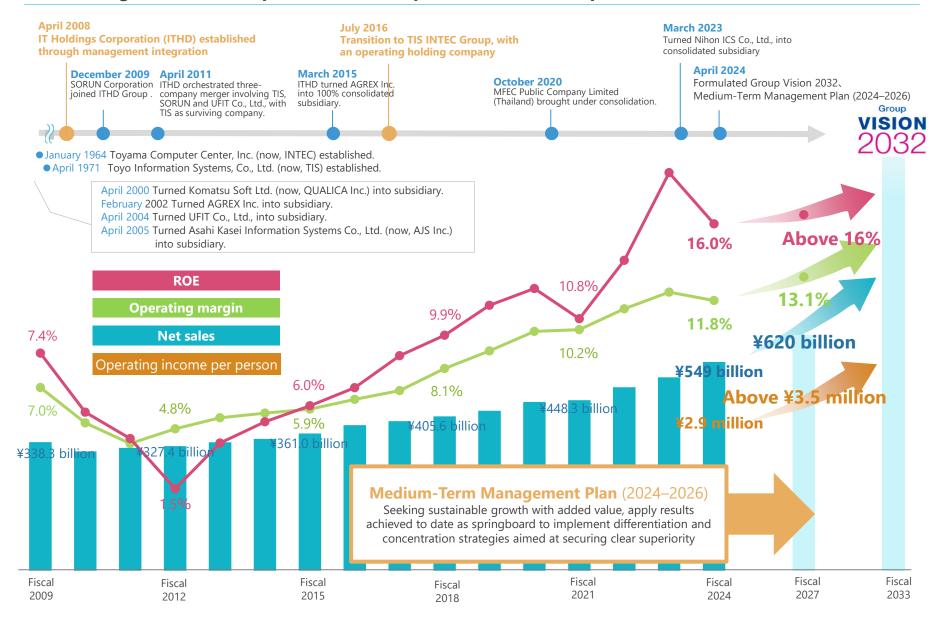
\*3 Scope of data collection for fiscal 2024 results: TIS, INTEC, AGREX, QUALICA, AJS, TIS Solution Link, TIS System Service, TIS Tohoku, TIS Nagano, TIS West Japan, TIS Hokkaido, TIS Business Service, SorunPure, MFEC Public, Business Application, Motif Technology Public, Hongson, MISO Digital, Prain Fintech, Msyne Innovations, and Playtorium Solutions

## Long-Term Growth Scenario

-Seeking sustainable improvement in corporate value-

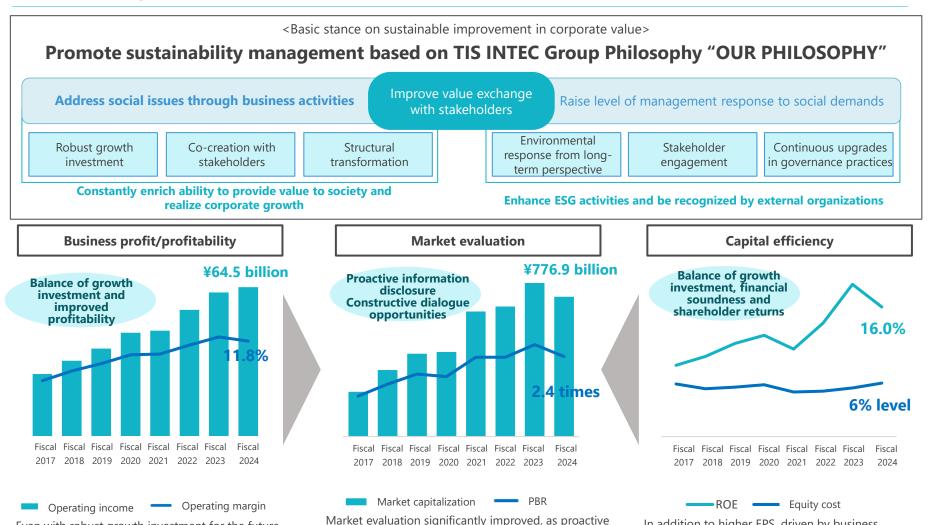
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## **Reference: Measures to Realize Management Conscious of Cost of Capital and Stock Price**





In addition to higher EPS, driven by business growth, equity spread continued to widen, reflecting financial measures aimed at optimizing capital structure.

Going forward, we will aim for sustainable improvement in corporate value through sustainable creation of returns above cost of capital.

information disclosure and opportunities for

and instilled confidence in management and

underpinned stronger management capabilities.

constructive dialogue encouraged understanding of

steady business growth.

Even with robust growth investment for the future,

including human resources investment, business

expanded and profitability improved paralleling



## Make society's wishes come true through IT.



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